

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 18 March 2021 12:37 PM
To: Eric Woo
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA968H AND SMW2414B ON 22.12.2020 *** LKK REF: CC4/FCI20014671/ea3

Hi Eric,

We refer to the email below.

In view on the liability unclear we will process to prepare and submit our wp report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Friday, 15 January 2021 2:11 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA968H AND SMW2414B ON 22.12.2020 *** LKK REF: CC4/FCI20014671/ea3

Dear Mei Kwan,

We are unable to proceed with Express Settlement due to liability not clear.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, January 14, 2021 8:16 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA968H AND SMW2414B ON 22.12.2020 *** LKK REF: CC4/FCI20014671/ea3

Dear Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 6 January, 2021 10:40 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA968H AND SMW2414B ON 22.12.2020 *** LKK REF: CC4/FCI20014671/ea3

Dear Mei Kwan,

Attached copy of ID GIA report as per request.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, January 4, 2021 6:28 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA968H AND SMW2414B ON 22.12.2020 *** LKK REF: CC4/FCI20014671/ea3

Dear Eric,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 December 2020 4:03 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>;
ASSIGNMENTS@LKKAUTO.COM

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21000020MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 29 December 2020 12:45 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21000020MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

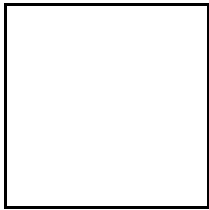
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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