

Our Ref : CT1220 / SHA1619J /CK(st)
Your Ref :
Date : 18-Jan-2021

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA1619J YOUR INSURED GBB6726R ON 22-Dec-2020 AND OTHER

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA1619J which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBB6726R we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|--------------------|-------------------------------------------|--------------------|
| 1 | Cost of Repair | \$ 5,831.50 |
| 6 | 7 days Loss of Rental @ \$ 114.95 per day | \$ 804.65 |
| 3 | Survey Report Fees (Surveyed by M/s LKK) | \$ - |
| 4 | LTA Search Fees | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing Fees | \$ - |
| Sub Total : | | \$ 6,643.64 |

HIRER'S CLAIM

| | | |
|-----------------------|-------------------------------------------|--------------------|
| 7 | 7 days Loss of Income @ \$ 80.00 per days | \$ 560.00 |
| Total Claims : | | \$ 7,203.64 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBB6726R
- c) GIA / Police report/s of : SHA1619J
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA1619J , GBB6726R **ON 22-Dec-20 07:40**
ALONG JOO KOON CIRCLE TWDS INTERNATIONAL ROAD

I / We **KOK SIP CHON** (Hirer) NRIC No.: **SXXXX541E**

and/or (Relief) NRIC No.: **SXXXX541E**

Taxi Number **SHA1619J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Dec-2020**

Name of Hirer **KOK SIP CHON**

Hirer NRIC **SXXXX541E**

Signature :



Address **674 CHOA CHU KANG CRESCENT #1...
680674**

Contact No. **84922521**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00095622000

Claim No : SNM20D205110

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,828.69**

SINGAPORE DOLLARS SIX THOUSAND EIGHT HUNDRED TWENTY EIGHT
AND CENTS SIXTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 1619J

Insured Vehicle No. : GBB 6726R

Date of Loss : 22/12/2020

Place of Accident : JOO KOON CIRCLE TOWARDS INTERNATIONAL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NORDIC FLOW CONTROL PTE. LTD.

Driver Name : ZAINAL A'BIDIN @ ZAABAH BIN JAAFAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--------------------------------------------------------------|-----|-----------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 5,831.50 |
| (3) Loss of Use /Rental/Earning | S\$ | 989.70 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.49 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | | ===== |
| TOTAL | S\$ | 6,828.69 |
| | | ===== |

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

Date : 21/1/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508999

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE Repeat printout

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1619J

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
13.10.2016

CHASSIS CODE
KMHLB41UMHU095299

NO/DATE
91541051 12.01.2021

JOB NO.
305440398

ODOMETER READING

JOB TYPE

Description : 3P 22.12.2020

Invoice for Lump Sum Repair

| | |
|---------------------------|----------|
| Total Lump Sum Repair Amt | 5,450.00 |
| Add GST @ 7.000 % | 381.50 |
| Total Invoice amount | 5,831.50 |

Issued by : CHEWBEELENG 12.01.2021 15:30:59
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHK No. |
|-------------|-------------|--------|--------------|
| | | | |
| | | | |
| | | | |
| | | | |

Our Ref: CT20120426

Date: 12 January 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/12/2020 @ 07:40 hrs
ALONG JOO KOON CIRCLE TWDS INTERNATIONAL ROAD
INVOLVING GBB6726R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1619J** (the "Taxi"). The Taxi was hired to **KOK SIP CHON IC NO SXXXX541E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | | DATE | NAME OF DRIVER | MILEAGE READING | | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | |
|----|------------------------|-----------------------|-------|----------|----------------|-----------------|----------|------------------------|-----------------------|------|
| | | FROM | TO | | | | | | FROM | TO |
| 0 | 354 | 9.00 | 20.45 | 22/12/20 | Accident ? | # | | Loyang | 1220 | — |
| 4 | 333 | 6.30 | 20.56 | 28/12/20 | Repair | 1500 | 5.10 chd | | — | 1530 |
| 5 | 311 | 6.45 | 21.30 | | | | | | | |
| 2 | 307 | 6.30 | 20.10 | | | | | | | |
| 5 | 323 | 6.00 | 21.00 | | | | | | | |
| 1 | 345 | 7.00 | 22.00 | | | | | | | |
| 2 | 311 | 8.00 | 22.00 | | | | | | | |
| 4 | 332 | 8.00 | 20.45 | | | | | | | |
| 7 | 1353 | 6.30 | 20.40 | | | | | | | |
| at | 07.40 hrs | 6.30 | 12.40 | | | | | | | |

Enquire Transaction History

Transaction History Details

| | | | |
|-------------------|------------------------------------------------|----------------------------------------|----------------------|
| Log Date/Time: | 22 Dec 2020 / 14:03:11 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | | |
| Asset ID: | GBB6726R | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS | Business Transaction Reference No.: | 20201222140311845241 |

Search Date / Time: 22 Dec 2020 07:40:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SFAA1619J

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 15 January 2021 11:59 AM
To: ANTHONY@MULTIHEIGHT.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING GBB 6726R & SHA 1619J ALONG/AT JOOKOON CIRCLE TOWARDS INTERNATIONAL ROAD ON 22/12/2020

Our Ref: CC3/CTI20014669/T1ra3

NORDIC FLOW CONTROL PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 6726R & SHA 1619J ALONG/AT JOOKOON CIRCLE TOWARDS INTERNATIONAL ROAD ON 22/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 1619J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was changing lane and collided with Third Party who was moving in own lane. Vehicles should keep in proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D205110/C02/GBB6726R/TOHHS / FW: Direct Settlement - Accident Involving GBB6726R and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 5/31/2021 11:01 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI20014669/T1ra3

CTI REF - SNM20D205110/C02/GBB6726R/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve the claim at \$6,993.64.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, May 24, 2021 4:40 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM20D205110/C02/GBB6726R/TOHHS / FW: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 09/04/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, April 9, 2021 12:53 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D205110/C02/GBB6726R/TOHHS / FW: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB6726R (CTI) AND SHA1619J (TP) ON 22/12/2020

We refer to the above matter.

OI changed lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 6,993.64 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|----------------|----------------------------------|
| 1. Cost of Repair | \$ 12,869.08 | \$ 5,831.50 (\$5,450.00+ 7% GST) |
| 2. Loss of Rental (7 days x \$114.95) | \$ 804.65 | \$ 804.65 (7 days x \$114.95) |
| 3. Loss of Income (7 days x \$80.00) | \$ 560.00 | \$ 350.00 (7 days x \$50.00) |
| 4. LTA / GIA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 14,241.22 | <u>\$ 6,993.64</u> |

Surveyor recommended 4 days for repair + 1 PRS + 1PH + 1 Sun = 7 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 30 December 2020 11:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D205110/C02/GBB6726R/TOHHS / FW: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D205110/C02/GBB6726R/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 December 2020 5:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 1619J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)