

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 15 January, 2021 11:41 AM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM20D205110/C02/GBB6726R/TOHHS /Direct Settlement - Accident Involving GBB6726R and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020
Attachments: RERPORT OF GBB6726R.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

LKK REF - CC3/CTI20014669/T1ra3

CTI REF - SNM20D205110/C02/GBB6726R/TOHHS

Dear Sirs

We refer to the above matter.

Attached herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Wednesday, December 30, 2020 11:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D205110/C02/GBB6726R/TOHHS / FW: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D205110/C02/GBB6726R/TOHHS.

Dear Alfred,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 December 2020 5:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB6726R (OI : CTI - TBA) and SHA1619J (TP : LKK REF - CC3/CTI20014669/T1ra3) on 22/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 1619J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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