

## Nivitha (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Tuesday, 29 December 2020 2:00 PM  
**To:** admin@mycar.sg; Ye, Yong Kang Melvin; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'  
**Subject:** LKK \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

### Without Prejudice

Our Reference: CMTD2003822/MYE  
Your Reference: SJK8892M

Hi HuiQin,

We refer to your email reply of today and will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to conduct the survey for **SJK8892M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

### Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).  
Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.  
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** My Car Consultant <admin@mycar.sg>

**Sent:** Tuesday, December 29, 2020 1:54 PM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Subject:** Re: SPAM-LOW: PRI \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please appoint LKK for survey

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Teo, Grace" <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** 12/29/20 1:33 PM

**To:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>, "Ye, Yong Kang Melvin" <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** SPAM-LOW: PRI \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

Our Reference: CMTD2003822/MYE

Your Reference: SJK8892M

**Without Prejudice**

Date: 29/12/2020

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S MY CAR CONSULTANT PTE LTD**

Dear Hui Qin,

**ACCIDENT INVOLVING FBP5086L & SJK8892M ON 28.12.2020**

We refer to your Notice of Accident dated 29/12/2020.

Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 6677/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Tuesday, December 29, 2020 12:56 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** FW: OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M

Hi Colleagues,

PRI for your attention.

Best Regards

**Raba'ah Mohd Ali**

Claims Division



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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Tuesday, December 29, 2020 12:38 PM  
**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Subject:** OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M

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**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SJK8892M

YOUR REF: FBP5086L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJK8892M  
ACCIDENT INVOLVING SJK8892M AND FBP5086L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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