

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 5 January 2021 9:29 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments
Cc: SUR; 'Ye, Yong Kang Melvin'
Subject: RE: LKK \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJK 8892M on 30/12/2020

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 29 December 2020 4:05 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to arrange survey on 30/12/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 29 December 2020 2:00 PM

To: admin@mycar.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

Without Prejudice

Our Reference: CMTD2003822/MYE

Your Reference: SJK8892M

Hi HuiQin,

We refer to your email reply of today and will appoint **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to conduct the survey for **SJK8892M** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).

Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, December 29, 2020 1:54 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: SPAM-LOW: PRI \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please appoint LKK for survey

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 12/29/20 1:33 PM

To: My Car Consultant <admin@mycar.sg>, "Ye, Yong Kang Melvin" <melvin.ye@sompo.com.sg>

Subject: SPAM-LOW: PRI \ CMTD2003822/MYE - OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M ACC ON 28.12.20

Our Reference: CMTD2003822/MYE

Your Reference: SJK8892M

Without Prejudice

Date: 29/12/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S MY CAR CONSULTANT PTE LTD

Dear Hui Qin,

ACCIDENT INVOLVING FBP5086L & SJK8892M ON 28.12.2020

We refer to your Notice of Accident dated 29/12/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

*Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, December 29, 2020 12:56 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M

Hi Colleagues,

PRI for your attention.

Best Regards

Raba'ah Mohd Ali



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, December 29, 2020 12:38 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SJK8892M YOUR REF: FBP5086L PRE REPAIR INSPECTION FOR SJK8892M

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SJK8892M

YOUR REF: FBP5086L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJK8892M
ACCIDENT INVOLVING SJK8892M AND FBP5086L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
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