



14 JUN 2021

Your Ref : SHA8656E
Our Ref : TP/11660/FBL1320H/SHA8656E

BY EMAIL

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBL1320H & SHA8656E on 17/12/2020

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$ 727.60
2. Loss of Use (3 days x \$20)	\$ 60.00
3. LTA Vehicle Insurance Search Fee	\$ 7.45
TOTAL	\$ 795.05

We attached our Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Manager/Insurance Dept
Tel : 6281 6520 ext. 220
Fax : 6284 2969
Email : raymond@bhh.com.sg



LETTER OF AUTHORISATION

14 JUN 2021

Your Ref : SHA8656E
Our Ref : TP/11660/FBL1320H/SHA8656E

BY EMAIL

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBL1320H & SHA8656E on 17/12/2020

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, MOHAMMAD NAZRIE BIN ZULKHAIRI hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured SHA8656E.

I / We further authorize M/s MS First Capital Insurance Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBL1320H upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



.....
Claimant (Signature & Company Stamp)

.....
Witness Signature

MOHAMMAD NAZRIE BIN ZULKHAIRI / S9514469A TAN CHOK LOK / G7715235R

.....
Name & NRIC No

.....
Name & NRIC No

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
(Note: This Notice supersedes any
inconsistencies found in the Discharge
Voucher)

DISCHARGE RECEIPT

CLAIM REFERENCE : D21000019MFSH
ACCIDENT DATE : 17/12/2020
ACCIDENT LOCATION : PASIR RIS DRIVE 10
INSURED : CITYCAB PTE LTD
INSURED DRIVER : NARAYANA S/O PUNCHURANAN
INSURED VEHICLE : SHA 8656E
INVOLVED PARTY : FBL 1320H
SETTLEMENT SUM : \$ 795.05

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MOHAMMAD NAZRIE BIN ZULKHAIRI

Signature and Date :  24/12/2021

WITNESS : 

Signature and Date :  24/12/2021

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
(Note: This Notice supersedes any inconsistencies found in the Discharge Voucher)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

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TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

MOTOR CLAIMS DEPT

Invoice No. : **DLCR40107489-I11660**
Invoice Date : 11/06/2021
Payment Due Date : 11/07/2021

CLAIM NO. : 11660
POLICY NO. :
VEHICLE NO. : FBL1320H
MAKE/MODEL : YAM / SNIPER T150

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$680.00
SUB TOTAL		\$680.00
GST @ 7 %		\$47.60
GRAND TOTAL (SGD)		\$727.60

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃



CERT NO: 2002-1-0383
ISO 9001: 2015

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Dec 2020 / 11:55:51

Receipt Date/Time : 17 Dec 2020 / 11:55:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201217-001564

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA8656E As at 17 Dec 2020/08:35:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED			
1	Insurance Enquiry - SHA8656E Enquiry Fee 20201217115340695905	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20201217115445120	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Eric Woo <EricWoo@msfirstcapital.com.sg>

Wed 9/22/2021 9:51 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

You have our mandate to settle as follow:

Cost of repair : \$727.60
Loss of use : \$60.00
LTA fee : \$7.45
To offer : \$795.05

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, September 2, 2021 1:41 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 8656E (FCI) AND FBL 1320H (TP) ON 17/12/2020

We refer to the above matter.

We seek your approval to offer repairer **"BAN HOCK HIN CO.PTE LTD"** at **\$ 795.05 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,505.50	\$ 727.60 (\$680.00+ 7% GST)
2. Loss of Use(3 days x \$20.00)	\$ 60.00	\$ 60.00 (3 days x \$20.00)
3. Cost of Repair	\$ 7.45	\$ 7.45
Total	\$ 2,572.95	<u>\$795.05</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, March 24, 2021 8:48 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Jaslin,

We are agreeable with Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, March 23, 2021 11:24 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have your comments/instructions on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 23 March 2021 10:54 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Jaslin,

Please let us have a copy of the estimate for our consideration of Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, March 22, 2021 5:55 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Eric

Attached PIR for your reference.

Kindly advise if we can proceed with Express Settlement.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 6 January 2021 12:23 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Jaslin,

Attached copy of ID GIA report for your reference.


Both parties reported conflicting statements.

Therefore, we are unable to proceed with Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, January 5, 2021 5:42 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

YOUR REF: D21000019MFSH
LKK REF: CC4/FCI20014645/Ura3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Survey Photos

Kindly let us have your comments/instructions on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 December, 2020 3:24 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020 *** LKK REF: CC4/FCI20014645/Ura3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Tuesday, 29 December, 2020 3:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Our Ref: D21000019MFSH Accident Involving FBL1320H & SHA8656E on 17/12/2020

Dear Mei Kwan,

Please assist to advise on the liability.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of MS&AD Insurance Group

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From: raymond@bhh.com.sg [<mailto:raymond@bhh.com.sg>]

Sent: 29 December 2020 10:37

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Cc: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>

Subject: FW: Accident Involving FBL1320H & SHA8656E on 17/12/2020

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Mei Kwan,

We attached our claim documents and accident scene photos for your perusal.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 24 December 2020 5:39 PM

To: 'motorclaims@msfirstcapital.com.sg' <motorclaims@msfirstcapital.com.sg>

Subject: Accident Involving FBL1320H & SHA8656E on 17/12/2020

Dear Sir / Madam,

We attached our third party claims documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>



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