## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 2 February 2021 12:38 PM

To: Jaime Tay Cc: SUR

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - PEOPLE'S VEHICLE RECOVERY

SERVICE (TP VEHICLE: SKW 437Y, INSURED VEHICLE: SLL 6082T, DOA: 21-12-2020)

Attachments: SKW437Y IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SKW 437Y.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 22 January 2021 4:38 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - PEOPLE'S VEHICLE RECOVERY SERVICE (TP VEHICLE: SKW

437Y, INSURED VEHICLE: SLL 6082T, DOA: 21-12-2020)

## **EQI REF: DM20HO01966/JT**

Dear Shiau Chan,

Please find our reference number as requested.

Thank you.

## **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited** 

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

**Sent:** Tuesday, 29 December 2020 5:45 pm **To:** EQI PRS < <u>EQIPRS@eqinsurance.com.sg</u>>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - PEOPLE'S VEHICLE RECOVERY SERVICE (TP VEHICLE: SKW

437Y, INSURED VEHICLE: SLL 6082T, DOA: 21-12-2020)

Dear Sir/Madam,

Re-send.

Please be informed that we had inspected the vehicle **SKW 437Y** at M/s: PEOPLE'S VEHICLE RECOVERY SERVICE at Blk 3023-A, Ubi Road 1 #01-60 Singapore 408717.

Enclosed herewith a copy of TP's GIA report.

Meanwhile, kindly provide us the claim reference number for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)