

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 29 December 2020 8:58 AM
To: Rachel Ling; 'SUR'; 'assignments'
Cc: 'Ling Leong Hui'; 'dannysk yeo'; Claims Dept of CTI
Subject: RE: SNM20D205016/C02/SMS5273S/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SMT 1311 L | OUR REF: TCMG/SMT 1311 L/1220/YSK YOUR REF: SMS 5273 S

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Rachel Ling <jin@tcmg.com.sg>
Sent: Monday, December 28, 2020 9:57 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'dannysk yeo' <dannyskyeo@gmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D205016/C02/SMS5273S/LEWLC / RE: PRE REPAIR INSPECTION NOTICE FOR SMT 1311 L | OUR REF: TCMG/SMT 1311 L/1220/YSK YOUR REF: SMS 5273 S

WITHOUT PREJUDICE

Our reference: TCMG/SMT 1311 L/1220/YSK

Your reference: **SNM20D205016/C02/ SMS5273S/lewlc**

Dear Jenny,

We refer to the above matter and to your mail of 24 December 2020.

Our client is agreeable to appoint Mr. Adrian Ling of LKK as the Single Joint Expert.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Thursday, 24 December, 2020 11:47 AM

To: Rachel Ling <jin@tcmg.com.sg>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald <gerald@tcmg.com.sg>; dannyskyeo@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Without Prejudice

Our reference: SNM20D205016/C02/ SMS5273S/lewlc

Your reference: SMT1311L

Dear Sirs / Madam,

ACCIDENT INVOLVING SMS5273S & SMT1311L on 21/12/2020

We refer to your email of 23/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, December 24, 2020 11:27 AM

To: Rachel Ling <jlin@tcmg.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: lhling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald <gerald@tcmg.com.sg>; dannyskyeo@gmail.com

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Dear Jenny,

Please conduct PRS for SMT1311L.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Rachel Ling <rling@tcmg.com.sg>

Sent: Wednesday, 23 December 2020 3:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: rling@tcmg.com.sg; calvin@tcmg.com.sg; Gerald <gerald@tcmg.com.sg>; dannyskyeo@gmail.com

Subject: PRE REPAIR INSPECTION NOTICE FOR SMT 1311 L | OUR REF: TCMG/SMT 1311 L/1220/YSK YOUR REF: SMS 5273 S

Our Ref: TCMG/ SMT 1311 L /1220/YSK
Your Ref: SMS 5273 S

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Elaine A Saverin @ Elaine AndrieJanssen**, the owner and/or driver of motor vehicle no. **SMT 1311 L**, which was involved in an accident along Newton Circus on 21 December 2020 at 16:00 hrs.

We hereby give you NOTICE that we are claiming against your insured motor vehicle no. **SMS 5273 S** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s YSK Auto Workshop, (1 Kaki Bukit Avenue 6 #01-49 Autobay, Singapore 417883- Danny Yeo @ 9640 2541).

If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC
151 Chin Swee Road
#14-15/16 Manhattan House
Singapore 169876

Tel: 6532 2455
Fax: 6538 9850