

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Buildin  
Singapore 079120  
**Attn: Asher Sng / Motor Claims**  
**Yr Ref: SMP 1046 Z**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0589/2020/JT Our Ref

25-AUG-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLP 2794 C - Audi A4 SEDAN 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SLP 2794 C**, claimant, **Mr Victor Koh**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016576 – S\$ 6,902.61.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 ( S\$ 60.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLP 2794 C

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Vickr Koh (the third party claimant) of 80 Bayshore Rd  
#05-27, S(469992) (address), owner of SLP2794C (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLP2794C that was damaged pursuant to the accident which occurred on 24/12/2020  
(date) along 17E Mount Sinai Rise (276913) (location) involving vehicle no/s  
SMP10462 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of 8 (month) 2021 (year)

Vickr Koh

Signed by "the third party claimant"  
(with chop if applicable)

[Signature]



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6902.61 (Repair Cost), S\$300.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLP2794C that was damaged pursuant to the accident which occurred on 24/12/2020 (date) along 17E Mount Sinai Rise SGP 76913 (location) involving vehicle no/s SMP1046Z. This is pursuant to the inspection conducted on 30/12/2020 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner Victor Itoh ("the third party claimant") of vehicle no. SLP2794C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP2794C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 10 (month) 2021 (year)

  
LKK

Signed by appointed surveyor


Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:58

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

Invoice No: 85016576

Account: A0006 (T 0)

Date : 11/08/2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Order : SLP2794C

Term : 30

Regn No: SLP2794C (V 33894)

Regn Date: 30/05/2017

Mileage: 72957

WIP No.: 64387

Model: A4 SEDAN 1.4 TFSI S tronic

Chassis: WAUZZZF43HA162588

Engine: CVN 038676

Dept: U

You have been assisted by :- UB-Lim Kee Siang ( 43 )

|   |             | Details  | Qty       | Unit Price | Amount   |
|---|-------------|--|-----------|------------|----------|
| S | BODYWORK    | M:<br>TO REMOVE AND TRANSFER RHS FRONT DOOR'S<br>MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.<br>INSPECT FOR DAMAGE.  | 280.00    | 1.00       | 280.00   |
| S | BODYWORK    | M:<br>TO DISMANTLE FRONT BUMPER,RHS FRONT FENDER<br>AND RHS FRONT DOOR.TO RENEW RHS FRONT<br>FENDER AND RHS FRONT DOOR.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL PARTS<br>REMOVED. | 1500.00   | 1.00       | 1,500.00 |
| S | BODYWORK    | M:<br>TO RESPRAY RHS FRONT FENDER AND RHS FRONT<br>DOOR.   | 1100.00   | 1.00       | 1,100.00 |
| S | BODYWORK    | M:<br>TO CARRY OUT DIAGNOSTIC CHECK  | 192.00    | 1.00       | 192.00   |
| X | A8W0821106A | FENDER   | Less 020% | 1.00       | 766.50   |
| X | A8W0831052D | DOOR   | Less 020% | 1.00       | 3192.00  |
| X | A8W0837912A | SEAL (LAST)  | Less 020% | 1.00       | 205.00   |
| X | A8K0837199  | CLIP   | Less 020% | 4.00       | 0.80     |
| X | AN 0161857  | POP-RIVET  | Less 020% | 6.00       | 3.30     |
| X | A8W0010502C | LABEL EX   | Less 020% | 1.00       | 37.30    |

Parts 3,379.04  
Labour 0.00  
Sublet 3,072.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 6,451.04

7% GST 451.57

Grand Total 6,902.61



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMP1046Z

Date of Accident

24/12/2020 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG**Period of Insurance ..... **23/09/2020 - 22/09/2021**Requested By ..... **SHARIFAH NUSAYBAH (PREMI...**Requested Date ..... **28/12/2020 09:32****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 30 December 2020 11:50 AM  
**To:** BKYEHOH@BKENGR.COM.SG  
**Subject:** <STANDARD LETTER> OUR REF: CC3/AIG20014615/ga3) \*\*\* ACCIDENT INVOLVING SMP 1046Z & SLP 2794C ON 24/12/2020\*\*\*

Our Ref: CC3/AIG20014615/ga3

30 DECEMBER 2020

**BK CONSULTING ENGINEERS PTE LTD**  
DRIVER: YEOH BOON KANG

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMP 1046Z & SLP 2794C ON 24/12/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLP 2794C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SLP2794C (0272670515SG)**

**[SMP1046Z]**

TP

VICTOR KOH

Dec 24 2020 8:00PM

[BK CONSULTING ENGINEERS PTE LTD]

Premium Automobiles Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **05/10/2021 16:48 PM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$7204.61) - SLP2794C - Claim Handler: Goh, Jeremy-CX**

Approved:7204.61:mandate approved. subject to documents in order. settle at best.