

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
CHEN
CHING ZHEN
40 KOVAN RISE
#08-22
Singapore 544728

Document no.
Document date 28-12-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020035893/ 1
Job order date 28-12-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKS866M	7N24MY	28-11-2016	WVWZZZ7NZHV211822	SHARAN HLBMT 162 TSID6F	31,238

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
7N0807217J GRU	Cover For Bumper Primed	1	pcs.	1,620.73	#1	1,620.73	1,734.18
	FRT BUMPER						
7N0807109D	Bumper Bracket	1	pcs.	764.09	#1	764.09	817.58
	FRT REINFORCEMENT						
7N0807205 GRU	Cap Primed	1	pcs.	56.24	#1	56.24	60.18
	FRT TOWING COVER						
7N0807192	Guide Piece	1	pcs.	142.12	#1	142.12	152.07
	FRT BUMPER CTR BRACKET						
7N0807183A	Guide Piece	1	pcs.	32.35	#1	32.35	34.61
	FRT BUMPER SIDE BRACKET LH						
7N0807184A	Guide Piece	1	pcs.	32.35	#1	32.35	34.61
	FRT BUMPER SIDE BRACKET RH						
7N0853677 9B9	Grill Satin Black	1	pcs.	180.49	#1	180.49	193.12
	FRT BUMPER LOWER GRILLE						
7N0853101 2ZZ	Decorative Moulding Brigh	1	pcs.	209.71	#1	209.71	224.39
	FRT LOWER GRILLE CHROM						
7N0853666B 9B9	Cooling Air Grill Satin B	1	pcs.	173.48	#1	173.48	185.62
	RHS FOG LAMP GRILLE						
7N0807244 2ZZ	Protective Strip Bright C	1	pcs.	100.68	#1	100.68	107.73
	RHS FOG LAMP GRILLE CHROM						
7N0853651F 9B9	Radiator Grille Satin Bla	1	pcs.	644.08	#1	644.08	689.17
	FRT RADIATOR GRILLE						
7N0853600A FOD	Vw Sign Black High Gloss/	1	pcs.	112.51	#1	112.51	120.39
7N0845051D NVB	Rear Window Glass Not Pre	1	pcs.	853.67	#1	853.67	913.43
	REAR W/SCREEN						
D 169300M2	1k Window Adhesive	2	pcs.	49.51	#1	99.02	105.95
D 00940104	All Purpose Cleaner	1	pcs.	89.22	#1	89.22	95.47
D 00920002	Primer	1	pcs.	25.74	#1	25.74	27.54
D 181802M1	Activator For Precoated W	1	pcs.	23.77	#1	23.77	25.43
D 00950025	Applicator	2	pcs.	9.39	#1	18.78	20.09
7N0827025H	Rear Trunk Lid	1	pcs.	2,680.27	#1	2,680.27	2,867.89
7N0827705F	Decklid Weatherstrip	1	pcs.	317.89	#1	317.89	340.14
8D0853419D	Packing Adhesive	1	pcs.	27.82	#1	27.82	29.77
	REAR NUMBER PLATE PACKING						
WHT007341	Riveted Cap Nut	4	pcs.	2.23	#1	8.92	9.54
7P0827505M	Hood Latch	1	pcs.	867.54	#1	867.54	928.27
	BOOT LID LOCK						
7N0827520C 9B9	Cap For Satin Black	1	pcs.	11.97	#1	11.97	12.81
	LOCK COVER						
7N0827566A	Button For Electrically O	1	pcs.	1,236.80	#1	1,236.80	1,323.38
	PUSH BUTTON						
1T0827229A	Cover	1	pcs.	19.82	#1	19.82	21.21
	PUSH BUTTON INNER BRACKET						

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SKS866M	7N24MY	28-11-2016	WVWZZZ7NZHV211822	SHARAN HLBMT 162 TSID6F	31,238

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N0827851H IIT	Drive Unit	2	pcs.	555.49	#1	1,110.98	1,188.75
7N0827427E	REAR BOOT LID ABSORBER						
	Mounting For Gas-Filled S	2	pcs.	19.64	#1	39.28	42.03
	ABSORBER BRACKET (BODY)						
7N0827435B	Mounting For Gas-Filled S	1	pcs.	22.10	#1	22.10	23.65
	LHS ABSORBER BRACKET (LID)						
7N0827436B	Mounting For Gas-Filled S	1	pcs.	22.10	#1	22.10	23.65
	RHS ABSORBER BRACKET (LID)						
7P6853630D FOD	Vw Sign Black High Gloss/	1	pcs.	113.71	#1	113.71	121.67
7N0853687 739	Inscription Chrome	1	pcs.	85.53	#1	85.53	91.52
	NAME PLATE - SHARAN						
7N0853675F 2ZZ	Inscription Bright Chrome	1	pcs.	70.04	#1	70.04	74.94
	NAME PLATE - 380 TSI						
3CN945087	Additional Brake Light Wi	1	pcs.	213.11	#1	213.11	228.03
	3RD BRAKELIGHT						
7N0945307A	Led Tail Light With Back-	1	pcs.	568.85	#1	568.85	608.67
	TAILLIGHT INNER LH						
7N0945308A	Led Tail Light With Rear	1	pcs.	568.85	#1	568.85	608.67
	TAILLIGHT INNER RH						
7N0945207	Led Tail Light	1	pcs.	623.03	#1	623.03	666.64
	TAILLIGHT OUTER LH						
7N0945208	Led Tail Light	1	pcs.	623.03	#1	623.03	666.64
	TAILLIGHT OUTER RH						
8V0805673	Grommet	4	pcs.	1.27	#1	5.08	5.44
7N0867601C 82V	Trim Panel For Hatch Gate	1	pcs.	634.68	#1	634.68	679.11
	REAR BOOT LID TRIM COVER						
7N0867704 82V	Rear Window Frame Titaniu	1	pcs.	31.81	#1	31.81	34.04
	RHR BOOT LID TRIM (SIDE)						
7N0867703 82V	Rear Window Frame Titaniu	1	pcs.	31.81	#1	31.81	34.04
	LHR BOOT LID TRIM (SIDE)						
7N0867707 82V	Rear Window Frame Titaniu	1	pcs.	73.66	#1	73.66	78.82
	REAR BOOT LID TRIM (UPPER)						
7N0971863B	Grommet	2	pcs.	18.79	#1	37.58	40.21
5K6955711B	Wiper Motor	1	pcs.	388.59	#1	388.59	415.79
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,250.67	#1	1,250.67	1,338.22
	REAR BUMPER						
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	257.35	#1	257.35	275.36
7N0807441 GRU	Cap Primed	1	pcs.	69.55	#1	69.55	74.42
	REAR BUMPER TOWING COVER						
7N0807305A	Bumper Bracket	1	pcs.	755.41	#1	755.41	808.29
	REAR REINFORCEMENT						
7N0807251A	Foam Insert	1	pcs.	129.26	#1	129.26	138.31
	REAR BUMPER FOAM						
N 10621301	Expanding Nut	6	pcs.	1.75	#1	10.50	11.24
7N0807863	Attachment Strip	1	pcs.	181.89	#1	181.89	194.62
	REAR BUMPER CTR BRACKET						

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
7N0807375	Guide Piece REAR BUMPER SIDE BRACKET LH	1	pcs.	78.52	#1	78.52	84.02
7N0807376	Guide Piece REAR BUMPER SIDE BRACKET RH	1	pcs.	78.52	#1	78.52	84.02
7N0813309	Rear Apron REAR END PANEL OUTER	1	pcs.	240.16	#1	240.16	256.97
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	62.88	67.28
D 180003M2	2k-Body Adhesive	1	pcs.	406.76	#1	406.76	435.23
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	61.67	#1	61.67	65.99
7N0863459C 82V	Cover For Lock Carrier Ti END PANEL TRIM COVER	1	pcs.	210.62	#1	210.62	225.36
F800PRO-2CH	THINKWARE 2CH CAMERA 32GB	1	pcs.	626.07	#1	626.07	669.89
	LABOUR FRT	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINT FRT	3	pcs.	800.00	#1	2,400.00	2,568.00
	LABOUR REAR	6	pcs.	800.00	#1	4,800.00	5,136.00
	SPRAY PAINT REAR	6	pcs.	800.00	#1	4,800.00	5,136.00
	TRANSFER BOOT LID MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	CLEAN UP GLASS CHIPS	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR LUGGAGE TRIM	1	pcs.	840.00	#1	840.00	898.80
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR W/SCREEN SOLAR FILM	1	pcs.	400.00	#1	400.00	428.00
	AIG DIRECT SETTLEMENT DOA : 26/12/2020 TP VEH : GBB1595J SURVEY BY :						

Quotation valid till 04-01-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	38,623.71	7%	2,756.86	39,383.71	42,140.57
Total	760.00	38,623.71		2,756.86	39,383.71	42,140.57

Customer

Service Advisor

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---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).---

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	28/12/2020 10:41 (SGT)
Date of Accident	26/12/2020 17:05 (SGT)
Exact Location of Accident	Upper Serangoon Rd, Singapore
Additional Location Information	UPPER SERANGOON RD TWDS CITY AREA
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS866M
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	CHEN CHING ZHEN
NRIC No	SXXXX975D
Email Address	cws8686@hotmail.com
Mobile Phone No	(Phone) +65-97932886
Alternative Phone No	(Home) +65-97932886

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Sharan
Variant	
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car

INSURANCE COMPANY

Name of Insurance Company	Axa
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	VA1/GA292233
Cover Note Number	

DRIVER

Name of Driver	CHEN CHING ZHEN
NRIC No	SXXXX975D

Date Of Driving Pass	11/05/2001
Driving experience	19 YEARS AND 7 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97932886
Alt. Phone Number	(Home) +65-97932886
Email Address	cws8686@hotmail.com
Address	40 KOVAN RISE #08-22
Address complement	-
Postcode	544728
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Chain Collision
Weather Conditions	Raining
Road Surface	Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	4
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	No
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Hougang Neighbourhood Police Centre
Police Station Phone No	(Phone) +65-18004890999
Alt. Police Station Phone No	(Fax) +65-63128989
Police Station Address	60 Hougang Ave 9 Singapore 538775
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN & POLICE REPORT

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB1595J
Vehicle Manufacturer	Toyota
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	

Address	-
Address complement	-
Postcode	-
Insurance Company Name	AIG
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SMP3237B
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number	SKG1133B
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	-
Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	CHEN CHING ZHEN
Address	40 KOVAN RISE #08-22
Address Complement	-
Post Code	544728
Approximate Age Years Old	-
Injuries Sustained	NECK & LOWER BACK PAIN
Injured person in which vehicle?	SKS866M
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

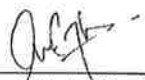
I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

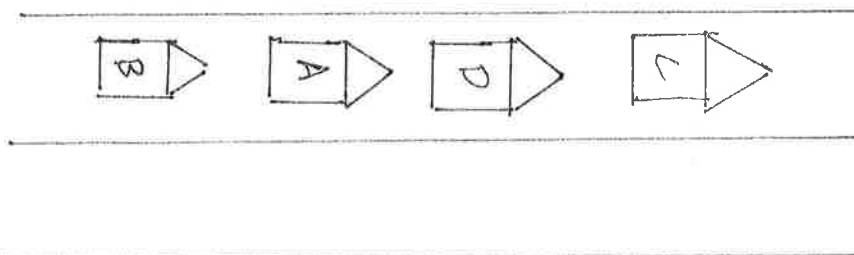
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel

Steven Chee
Insurance Advisor
Tel: 6305 7299 Ext: 511
HP: 8511 2203
Fax: 6285 8620

Sketch Plan

A: SKS 866M

B: GBR 1595J

C: SMP 3237B

D: SKG 1133B

Describe Circumstances of the Accident

Refer to police report

Declaration

I/We declare the foregoing particulars are true in every respect.

[Signature]

Tel. _____



Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 26/12/2020 22:36	Vide Report No.:	Station Diary No.: 132
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Informant's Particulars

Name of Informant: CHEN CHING ZHEN			Address: 40 KOVAN RISE #08-22 SINGAPORE 544728		
ID Type / ID No.: NRIC NO / S8112975D			Contact No.: Home/Office: Mobile: 94357576		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 39	Date of Birth: 07/05/1981	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: ACCOUNT EXECUTIVE			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 26/12/2020 17:05	Type of Location: Straight Road
Location: UPPER SERANGOON ROAD				
Weather: Raining		Road Surface: Wet	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume: Moderate	
Type of Collision: Chain Collision involving 4 cars			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBB1595J	Lorry				Slightly Damaged	0
SKG1133B	Car				Slightly Damaged	0
SKS866M	Car	VOLKSWAGO N	SHARAN 2.0 TSI 7N24MY	Silver	Slightly Damaged	0
SMP3237B	Car				Slightly Damaged	1



Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKS866M	AXA INSURANCE SINGAPORE PTE LTD	GA292233	28/11/2020	27/11/2021

Details of Person Involved				
Any Pedestrian Involved: No				
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA	
Driver				
Name	CHEN CHING ZHEN		ID No.	S8112975D
Related Vehicle	SKS866M (Car)		Contact No.	94357576
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	26/12/2020		Date Discharge	26/12/2020
No. of Days granted Medical Leave	05		Degree of Injury	Slight
Driver				
Name	Dom		ID No.	NIL
Related Vehicle	NIL		Contact No.	97603031
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL
Driver				
Name	Wilson		ID No.	NIL
Related Vehicle	NIL		Contact No.	97965694
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL



Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

3 of 4

Report No. T/20201226/2103

CONTINUATION OF REPORT

Brief Details.

On 26/12/2020 at about 1705hrs, it was drizzling and I was driving along Upper Serangoon Road toward City area. A vehicle (SKG1133B) was stopped due to the traffic at the front. As such, I manage to brake and stop in time. However, a lorry (GBB1595J) did not manage to stop his lorry in time and collided into my rear. My vehicle was moved forward by the impact cause by the lorry and my vehicle collided into the vehicle (SKG1133B) in front of me. The vehicle of (SKG1133B) then collided into another vehicle (SMP3237B) that was in front of him. As such, the collision involved 3 car and a lorry.

We did not call for the police as there was no one injured so we only exchange particulars for insurance claims.

However, at about 1930hrs I went to see a doctor as I was feeling pain in my neck and lower back. I was given 5 days MC (MC number: M20000054271).

I wish to state that no one was injured in the chain collision and there was not government property damage.

I am lodging a police report for record purpose and also for insurance claims.

Lorry: GBB1595J
Name: Wilson

Car in front of me: SKG1133B
Name: Dom

Car in front of Dom: SMP3237B
Name: Unknown as he exchange his particulars with Dom only



**SINGAPORE
POLICE FORCE**



T/20201226/2103

Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

4 of 4

Report No. T/20201226/2103

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

F /

Sgt 2 SEBASTIAN YIN JIA JUN

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

26/12/2020 22:36

Officer In Charge Of Case:

TP / AEIT /

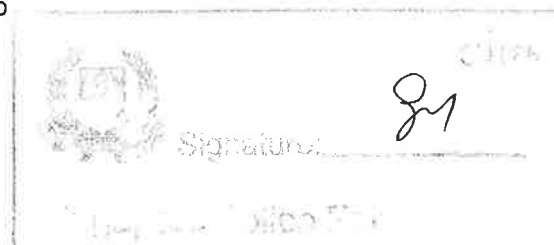
SSI 2 JUREMAH BINTE AHMAD

Contact No.: 65476219

Classification Of Case:

Authentication Stamp

NP168





redefining / insurance

AXA Insurance Pte Ltd
☎ 1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
☎ (65) 6880 4740
✉ customer.care@axa.com.sg
www.axa.com.sg

CHEN CHING ZHEN
40 KOVAN RISE
#08-22
SINGAPORE 544728

Renewal

date
07/10/2020

your servicing distributor
ARK INSURANCE AGENCY / 04135

your servicing distributor contact
6472 2222

Policy Schedule

Your SmartDrive Comprehensive Flexi

Your policy snapshot

Policyholder name	CHEN CHING ZHEN	Policy number	VA1 / GA292233
Cover	Comprehensive	FIN / NRIC	S8112975D
Period of Insurance	from 28/11/2020 to 27/11/2021 (both dates inclusive)		

Premium breakdown

Gross Premium after 50% NCD	SGD 1,164.10
7% GST	SGD 81.49
Final Premium	SGD 1,245.59

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Coverage
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Reimbursement of 110% of your car's market value in the event of total loss due to flood (without Basic Own Damage Excess)

Add-on Benefits

- Personal accident benefit of up to \$ 100,000.00 for you and your named drivers
- Car Accessories up to \$2,000
- Courtesy car Standard in Singapore up to ten (10) days
- No Claim Discount Protector

Vehicle details

Make & Model of Vehicle	VOLKSWAGEN SHARAN 2.0 TSI	Year of manufacture	2016
Vehicle registration number	SKS866M	Type of Use	Private use
Body type	MPV	Engine capacity (c.c.)	1984
Seating capacity (excl driver)	6	Engine number	DED006917
Off-Peak car	No	Chassis number	WVWZZZ7NZHV211822

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	Nil

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 400.00
Windscreen Excess	SGD 100.00



820 THOMSON ROAD, SINGAPORE 574623
MAIN LINE: 6347 6688 WEBSITE: www.mtalvernia.sg
GST REGN NO: M4-0003321-8

Patient Name : CHEN CHING ZHEN
ID No. : S8112975D
Account No. : 0200726363

Receipt No. : 200124913
Date : 26/12/2020
Page : 1 of 1

Item	Qty	UOM	Amount (\$)
ANAREX (PARA450/ORPH35)	30	EA	10.50
FASTUM GEL 30G	1	EA	5.75
LUMBAR SPINE	1	EA	79.00
NECK (2 VIEWS)	1	EA	59.00
OUTPATIENT NURSING SERVICE	1	EA	23.00
RADIOGRAPHER CALL BACK 1	1	EA	80.00
RMO CONSULTATION FEE	1	EA	63.00
Total Charges			320.25
GST @ 7%			22.42
			342.67

Paid:

MASTER CARD BY CHEN CHING ZHEN

342.67

Mode of Payment : MASTER CARD

Reference No. : ---

This is a computer generated official receipt, no signature is required.



Mount Alvernia Hospital Medical Certificate

24-Hour Walk-in Clinic and
Emergency Department

No: M20000054271

This is to certify that CHEN CHING ZHEN, S8112975D, is granted Outpatient Sick Leave for 5 day(s) from 26-Dec-2020 to 30-Dec-2020.

Remark :

This medical certificate is not valid for absence from Court or judicial proceeding unless specifically stated.

Dr. Mark Chin

MCR : 108831

A&E / 24-HOUR WALK-IN CLINIC

26/12/2020

Signature: S. CHIN

Tel: 01470210

26/12/2020

Date

MRN: S8112975D
Visit: O200726363
Age: 39y (07-May-1981)

CHEN CHING ZHEN
Gender: Female

Mount Alvernia Hospital
Current Location: AE-Main
Waiting Area

Memorandum [Charted Location: AE-Main Waiting Area] [Date of Service: 26-Dec-2020 20:05, Authored: 26-Dec-2020 20:05]- for Visit: O200726363, Complete, Entered, Signed in Full, General

Memorandum:

To: Insurer

Dear Sir/Ms,

Ms Chen was seen today for neck and lower back pains after she was involved in a road traffic accident.

She was physically examined, x-rays were taken, and she was given medications and MC, with advice.

For your information please.

Dr Mark chin

Electronic Signatures:

Mark Chin (Resident Medical Officer) (Signed 26-Dec-2020 20:06)

Authored: Memorandum

Last Updated: 26-Dec-2020 20:06 by Mark Chin (Resident Medical Officer)

A&E / 24-HOUR WALK-IN CLINIC
Mount Alvernia Hospital
300 Thomson Rd
Singapore 277673
Tel: 63476210