

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 April 2021 8:39 AM
To: Wong MeiY (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020
Attachments: DV_SKS866M.pdf

Without Prejudice

Hi Meiy,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 29,207.73 (payable to Volkswagen Group Singapore Pte Ltd)
2. Loss of Rental (15days x \$120.00)(w/GST)	\$ 1,926.00 (payable to BKW Rent A Car Pte Ltd)
3. LTA/GIA Search Fee	\$ 2.00 (payable to Volkswagen Group Singapore Pte Ltd)
4. IRoad Video Recorder	\$ 360.00 (payable to Volkswagen Group Singapore Pte Ltd)
Total	\$ 31,495.73

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Saturday, 17 April 2021 10:06 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS -

SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Good Morning Hsiao Tong,

Any update?

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>

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GROUP SINGAPORE



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Internal

From: Wong Meiy (VGS - SG/Singapore)

Sent: Tuesday, 6 April 2021 10:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Dear Hsiao Tong,

Any update?

Thanks and Best Regards,

Meiy
Insurance Service Advisor

Aftersales

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247 Alexandra Road
Singapore 159934

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From: Wong Meiy (VGS - SG/Singapore)

Sent: Thursday, 18 March 2021 1:31 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Dear Hsiao Tong,

Please help to expedite please.... Thank you

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 18 March 2021 11:24 AM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Without Prejudice

Hi MeiY,

We are reviewing the matter as AIG is enquiring on the IRoad Camera.

We will expedite the matter and get back to you. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 18 March 2021 10:53 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Dear Hsiao Tong,

Could I have an offer or DV for this claims.
Appreciated your kind action on this matter, Thanks

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
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From: Wong Meiy (VGS - SG/Singapore)
Sent: Thursday, 4 March 2021 9:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Thanks Hsiao Tong 😊

Thanks and Best Regards,

Meiy
Insurance Service Advisor
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 4 March 2021 9:34 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] Re: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Without Prejudice

Hi Meiy,

We are preparing report to seek mandate from AIG.

We will expedite the matter and get back to you.

Kindly bear with us for time being.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 4 March 2021 9:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

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From: Wong Meiy (VGS - SG/Singapore)
Sent: Friday, 19 February 2021 4:01 PM
To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: OFFER + DV REQUEST VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Dear Hsiao Tong,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thanks

Thanks and Best Regards,

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From: Wong Meiy (VGS - SG/Singapore)

Sent: Thursday, 11 February 2021 11:37 AM

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: LOD VEHICLE INVOLVING SKS866M & SMP3237B ON 26/12/2020

Dear Hsiao Tong,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy

Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
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