## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 14 April 2021 11:23 AM

**To:** Lee, Ming-Yao

**Subject:** RE: [SEEK MANDATE] - AIG ref: 8830591971SG // LKK ref : CC4/AIG20014612/R1pa3

[ACCIDENT INVOLVING GBB 1595J(AIG) / SKS 866M (TP) / OTHERS ON 26/12/2020]

Attachments: IROAD CAMERA MODEL.jpeg

Hi Ming Yao,

The model of camera is IRoad X5. Third party in-car camera was damages due the impact caused by our insured lorry. The invoice submitted by third party is for the new replacement camera, third party is not able to provide the invoice for the damage camera as it is quite sometime already.

Kindly let us have your mandate after reviewing the matter. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao < MingYao.Lee@aig.com>

Sent: Tuesday, 16 March 2021 2:52 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [SEEK MANDATE] - AIG ref: 8830591971SG // LKK ref: CC4/AIG20014612/R1pa3 [ACCIDENT INVOLVING

GBB 1595J(AIG) / SKS 866M (TP) / OTHERS ON 26/12/2020]

Hi Hsiao Tong,

Regarding item no.4: IROAD Camera Video Recorder\*, can confirm the model and if the camera will be provided by workshop?

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1769

## Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Sent: 12 March 2021 08:59

To: Lee, Ming-Yao < <a href="MingYao.Lee@aig.com">MingYao.Lee@aig.com</a>>

Subject: [EXTERNAL] [SEEK MANDATE] - AIG ref: 8830591971SG // LKK ref: CC4/AIG20014612/R1pa3 [ACCIDENT

INVOLVING GBB 1595J(AIG) / SKS 866M (TP) / OTHERS ON 26/12/2020]

This message is from an external sender; be cautious with links and attachments.

AIG ref: 8830591971SG

LKK ref: CC4/AIG20014612/R1pa3

Dear Sirs/Mdm,

## ACCIDENT INVOLVING GBB 1595J(AIG) / SKS 866M (TP) / OTHERS ON 26/12/2020

We refer to the above matter.

This is a 4 vehicles chain collision whereby our insured was the last car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "Volkswagen Group Singapore Pte Ltd" at \$31,495.73(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 44,230.41	\$ 29,207.73
2. Loss of Rental (15days x \$120.00)(w/GST)	\$ 1,926.00	\$ 1,926.00 (15days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. IROAD Camera Video Recorder*	\$ 360.00	\$ 360.00
Total	\$ 46,518.41	<u>\$ 31,495.73</u>

Surveyor recommended 13 days for repair + 2Sunday = 15days

<sup>\*</sup>For IROAD camera, please refer to the photo 100 & 101 in Merimen to show the wire of the camera. The camera was damaged after the accident.

Market Value	: \$ 91,500.00 (est)
LTA Rebate	: \$ 63,396.00 (est)
Nett Value	: \$ 28,104.00 (est)

All supporting documents had been uploaded in Merimen.

Kindly let us have your approval / instruction in Merimen.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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