

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 March 2021 12:53 PM
To: 'Justin Ang'
Cc: lililnc90@gmail.com; okfoodsg@gmail.com
Subject: RE: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Mr Justin,

Apologised for late response.

The breakdown is below is only for the property damages to third party taxi, not including medical/injury claim. We have checked with AIG claim officer and understand that the medical/injury claim is the process of negotiating. The medical/ injury claim should be settled in region of \$4,500.00.

In view of the total claim amount, it is not advisable to proceed with private settlement.

AIG shall proceed to settle the matter with third party for this matter. Thanks.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Justin Ang <justin.qixuanang.okfoodsg@gmail.com>
Sent: Monday, 25 January 2021 4:27 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: lililnc90@gmail.com; okfoodsg@gmail.com
Subject: Re: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Hsiao Tong,

Appreciate your advice on this.

May I have the clarification that the medical fee that the claimant is trying to claim (Reported that he was injured), is not yet included in the fees you have stated in your email?

Hope to hear from you soon.

Thank you.

Warmest Regards,

Ang Qi Xuan Justin
Marketing Manager
HP: +65 9765 9084
LNC Pte Ltd
Blk 15 #02-10 Woodlands Loop Singapore 738322
Tel: +65 6752 1124
Fax: +65 6755 1124



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On Mon, Jan 25, 2021 at 12:24 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Hi Mr Justin,

We refer to the above matter and our tele-conversation last week.

As spoken, third party driver had reported that he was injured after the accident. Therefore, private settlement is not advisable for this matter and AIG will resolve the matter under your insurance policy.

We understand that you would like to know the repair on third party vehicle. We have tried to negotiate at best with third party repairer and the adjusted repair cost is \$1,317.32(before GST).

The breakdown of our propose settlement with third party is as follows: -

1. Cost of Repair (with GST)	\$ 1,409.53
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x\$50.00)	\$ 250.00

4. LTA/GIA Search fee	\$ 2.00
Total	\$ 2,287.48

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Justin Ang <justin.qixuanang.okfoodsg@gmail.com>

Sent: Wednesday, 20 January 2021 10:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: lililnc90@gmail.com; OK FOOD <okfoodsg@gmail.com>

Subject: Re: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Hsiao Tong,

Hope all is well with you at your end.

It has been more than a week since our last email exchange.

Would like to follow up with you on the status.

Hope to hear from you soon.

Thank you.

Warmest Regards,

Ang Qi Xuan Justin

Marketing Manager

HP: +65 9765 9084

LNC Pte Ltd

Blk 15 #02-10 Woodlands Loop Singapore 738322

Tel: +65 6752 1124

Fax: +65 6755 1124



On Tue, Jan 12, 2021 at 11:07 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Hi Mr Justin,

Thank you for your email.

We will get back to you once we have finalised the total claim amount.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Justin Ang <justin.qixuanang.okfoodsg@gmail.com>

Sent: Tuesday, 12 January 2021 9:29 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: lililnc90@gmail.com; OK FOOD <okfoodsg@gmail.com>

Subject: Re: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Hsiao Tong,

It was a pleasure speaking with you over the phone earlier on.

As discussed, we will wait for you to finalise the total settlement amount before we decide on the channels for settlement.

Hope to hear from you soon.

Thank you.

Warmest Regards,

Ang Qi Xuan Justin

Marketing Manager

HP: +65 9765 9084

LNC Pte Ltd

Blk 15 #02-10 Woodlands Loop Singapore 738322

Tel: +65 6752 1124

Fax: +65 6755 1124



On Fri, Jan 8, 2021 at 3:31 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

08 Jan 2021

M/s LNC Pte Ltd

[By Email Only]

Dear Sir/Madam,

You Ref: GBC9878K

Our Ref: CC4/AIG20014561/T1pa3

ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC1555Z against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as he reversed and collided onto third party taxi who was stopped behind his lorry. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

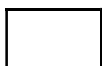
Best Regards,

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