

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 January 2021 11:07 AM  
**To:** Justin Ang  
**Cc:** lililnc90@gmail.com; OK FOOD  
**Subject:** RE: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Mr Justin,

Thank you for your email.

We will get back to you once we have finalised the total claim amount.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Justin Ang <[justin.qixuanang.okfoodsg@gmail.com](mailto:justin.qixuanang.okfoodsg@gmail.com)>  
**Sent:** Tuesday, 12 January 2021 9:29 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** lililnc90@gmail.com; OK FOOD <[okfoodsg@gmail.com](mailto:okfoodsg@gmail.com)>  
**Subject:** Re: ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020

Hi Hsiao Tong,

It was a pleasure speaking with you over the phone earlier on.

As discussed, we will wait for you to finalise the total settlement amount before we decide on the channels for settlement.

Hope to hear from you soon.

Thank you.

Warmest Regards,

Ang Qi Xuan Justin  
Marketing Manager  
HP: +65 9765 9084

LNC Pte Ltd  
Blk 15 #02-10 Woodlands Loop Singapore 738322  
Tel: +65 6752 1124  
Fax: +65 6755 1124



On Fri, Jan 8, 2021 at 3:31 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

08 Jan 2021

**M/s LNC Pte Ltd**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBC9878K**

**Our Ref: CC4/AIG20014561/T1pa3**

**ACCIDENT INVOLVING GBC 9878K(AIG) AND SHC 1555Z AT/ALONG GEORGE STREET ON 23/12/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC1555Z against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as he reversed and collided onto third party taxi who was stopped behind his lorry. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)