

## Hsiao Tong (LKKAUTO)

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Wednesday, 17 March 2021 10:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: AIG Ref: 7091527401SG // LKK Ref: CC4/AIG20014561/T1pa3 [ACCIDENT INVOLVING GBC 9878K(OI) AND SHC 1555Z(TP) ON 23/12/2020]

Hi Hsiao Tong,

Mandate given.

There is BI claim and is the process of negotiating. It is not advisable to proceed with private settlement. Please assist to inform insured on this. The injury claim should be settled in region of \$4,500.00

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** 17 March 2021 10:19  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Subject:** [EXTERNAL] AIG Ref: 7091527401SG // LKK Ref: CC4/AIG20014561/T1pa3 [ACCIDENT INVOLVING GBC 9878K(OI) AND SHC 1555Z(TP) ON 23/12/2020]

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Hi Ming Yao,

We refer to the above matter.

We have just submitted mandate request for this case in Merimen for your necessary action.

Meantime, kindly assist to check if AIG had received any BI claim from third party driver. Insured may consider private settlement but we have advised insured that TP driver reported that he was injured and private settlement is not advisable. Insured still would like to know the total claim amount (PD & BI).

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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