



**Letter of Claims  
Request for direct settlement.**

We are submitting a claim on behalf of our customer Ang Leng Hong.  
NRIC Sxxxxx 3871 insured of vehicle SGD666 A against  
your insured vehicle number SMG 542 L. ( AIG. )  
On the accident dated on 24.12.2020 (ddmmyyy) along Henderson Road  
towards Telok Blangah.

Dated this 28 (day) of Dec (month) 2020.

\_\_\_\_\_  
Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Quotation

Non binding - Preview

Page 1/2

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
ANG  
LENG HONG  
BLK 84 TELOK BLANGAH HEIGHTS #  
#04-329  
Singapore 330066

Document no.  
Document date 28-12-2020  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2020035817/ 1  
Job order date 26-12-2020  
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SGD666A	3584H7	13-04-2012	WVWZZZ3CZCE702647	Volkswagen CCSport 118 D7F	186,932

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Wheel Alignment	1	pcs.	360.00	#1	360.00	385.20
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
3C8807421K GRU	Cover Primed	1	pcs.	1,717.30	#1	1,717.30	1,837.51
	RAER BUMPER						
3C8807460B 2ZZ	Decorative Moulding Brigh	1	pcs.	164.25	#1	164.25	175.75
	REAR BUMPER CHROM RH						
3C8807376B	Guide Piece	1	pcs.	49.47	#1	49.47	52.93
	RHR BUMPER BRACKET ( SIDE )						
3C8807375B	Guide Piece	1	pcs.	49.47	#1	49.47	52.93
	LHR BUMPER BRACKET ( SIDE )						
3C8807393D	Guide Piece	1	pcs.	25.78	#1	25.78	27.58
	LHR BUMPER BRACKET ( UPPER )						
3C8807394D	Guide Piece	1	pcs.	25.78	#1	25.78	27.58
	RHR BUMPER BRACKET ( UPPER )						
3C8919491B	Sensor Bracket	2	pcs.	16.15	#1	32.30	34.56
3C8919491C	Sensor Bracket	1	pcs.	16.15	#1	16.15	17.28
3C8919492	Sensor Bracket	1	pcs.	16.15	#1	16.15	17.28
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	#1	75.94	81.26
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	#1	59.40	63.56
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINT	3	pcs.	800.00	#1	2,400.00	2,568.00
	SPRAY RIM	1	pcs.	500.00	#1	500.00	535.00
	AIG DIRECT SETTLEMENT						
	DOA : 24/12/2020						
	TP VEH : SMG542L						
	SURVEY BY :						

Quotation valid till 02-01-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,170.00	7,651.99	7%	617.54	8,821.99	9,439.53
Total	1,170.00	7,651.99		617.54	8,821.99	9,439.53

Customer

Service Advisor

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
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-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission	24/12/2020 14:30 (SGT)
Date of Accident	24/12/2020 11:49 (SGT)
Exact Location of Accident	Telok Blangah, Singapore
Additional Location Information	HENDERSON ROAD TWDS TELOK BLANGAH
Country/State of Loss	Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGD666A
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### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	ANG LENG HONG
NRIC No	SXXXX387I
Email Address	anglenghong@me.com
Mobile Phone No	(Phone) +65-96821612
Alternative Phone No	(Home) +65-96821612

### VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Cc
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car

### INSURANCE COMPANY

Name of Insurance Company	AIG
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	2100413189-05
Cover Note Number	-

### DRIVER

Name of Driver	ANG LENG HONG
NRIC No	SXXXX387I

Date Of Driving Pass	13/11/1991
Driving experience	29 YEARS AND 1 MONTH
Gender	Male
Mobile Number	(Phone) +65-96821612
Alt. Phone Number	(Home) +65-96821612
Email Address	anglenghong@me.com
Address	APT BLK 84 TELOK BLANGAH HEIGHT #04-329
Address complement	-
Postcode	100084
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Cross Junction
Weather Conditions	Raining
Road Surface	Wet

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

I was driving home from Henderson Rd and i was right into Telok Blangah Street 32. Suddenly the rear vehicle B squeezed into my right side. and collided into my vehicle A . As a result, my right rear bumper was affected. No injuries on both parties

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG542L
Vehicle Manufacturer	Audi
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	-
Contact Number	-
Address	-
Address complement	-

Insurance Company Name	AIG
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

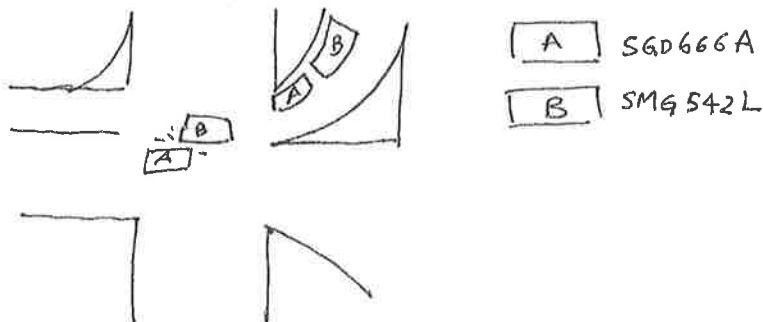
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Steven Chee  
Insurance Advisor  
Tel: 6305 7299 Ext: 511  
HP: 8511 2203  
Fax: 6285 8620  
Witnessed by Reporting Centre Personnel

**Sketch Plan**

**Describe Circumstances of the Accident**

At 11.49 am, I was driving home from Henderson Road to and  
~~not~~ I was right into Telok Blangah Street 32,  
 suddenly the rear vehicle B squeezed into my right  
 side and collided into my vehicle A. As a result,  
 my right rear bumper was affected.

No injuries on both parties.

**Declaration**

We declare the foregoing particulars are true in every respect.

*agenghany*

Steven Chee  
 Insurance Advisor  
 Tel: 6305 7299 Ext: 511  
 HP: 8511 2203  
 Fax: 6285 8620