

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 29 December 2020 9:38 AM
To: Admin-D (LKKAUTO); 'Teo, Ericweihong'; SUR; assignments; Olea, Maricel; Cheok, Lee Wai
Cc: 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT7561R AND SMS8459D ON 22/12/2020

Dear Maricel/Kathlyn,

We have conducted vehicle SMS 8459D

Please be informed that there is BI involved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 28 December 2020 3:29 PM
To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT7561R AND SMS8459D ON 22/12/2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 28 December 2020 3:15 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT7561R AND SMS8459D ON 22/12/2020

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Monday, December 28, 2020 3:12 PM
To: Ganesh <executive@johnlawchambers.com>
Cc: christina@1ap.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; admin@johnlawchambers.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT7561R AND SMS8459D ON 22/12/2020

Without Prejudice

Your Reference: SMS8459D
Our Reference : 2182006214SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Ganesh <executive@johnlawchambers.com>
Sent: Monday, December 28, 2020 10:10 AM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: christina@1ap.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; admin@johnlawchambers.com
Subject: [EXTERNAL] RE: PRI - SMS8459D YOUR REF: TO BE ADVISED

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our PRI request on 23.12.2020 and your response earlier today on 28.12.2020. We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V
JOHN LAW CHAMBERS LLC
151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876.

TEL: 65926983 / 65926984
DID: 88201591
FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: admin@johnlawchambers.com <admin@johnlawchambers.com>
Sent: Wednesday, 23 December 2020 6:32 pm
To: Ganesh <executive@johnlawchambers.com>; AIGSGP_ClaimsSurvey@aig.com
Cc: 1ST AUTO PRO <christina@1ap.com.sg>
Subject: PRI - SMS8459D YOUR REF: TO BE ADVISED

Yr Ref: To Be Advised

OUR VEH: SMS8459D

YR VEH: SKT7561R

DOA: 22.12.2020.

LOC: THOMSON ROAD

.....
.....
23 Dec 2020

AIG ASIA PACIFIC INSURANCE PTE. LTD

BY EMAIL

78 SHENTON WAY #07-16

SINGAPORE 079120.

ACCIDENT INVOLVING MOTOR VEHICLES SMS8459D AND SKT7561R ALONG THOMSON ROAD ON 22.12.2020.

Dear Sir/Madam,

We act for the owner of the vehicle no. SMS8459D

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

#01-51 & 52

Singapore 415875.

DID: 9188 3197

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

Jolene

JOHN LAW CHAMBERS LLC

151 Chin Swee Road

#10-07 Manhattan House

Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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