

## Nivitha (LKK Auto)

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**From:** Nabilah <nabilah@mova.com.sg>  
**Sent:** Monday, 28 December 2020 11:59 AM  
**To:** 'SUR'; 'assignments'  
**Cc:** 'Claims Dept of CTI'; tuckmeng@mova.com.sg; 'Suann'; 'Nitha'  
**Subject:** RE: CHAIN COLLISION INVOLVING SJZ1919M (INSURED) -> SKZ5084H -> SME3836E ALONG SOUTH BRIDGE ROAD TOWARDS PICKERING STREET - DOA : 22/12/2020 (SNM20D204994/C02/SJZ1919M/TOHHS)

**Your Ref : SJZ1919M**

Dear Nivitha/Summer,

Kindly assist to arrange survey anytime before 5PM at Mova (Fan Yoong) today.  
There's an ongoing rental for this claim.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**MOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



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**From:** Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]  
**Sent:** Monday, 28 December 2020 7:59 AM  
**To:** Nabilah; 'Suann'; tuckmeng@mova.com.sg; 'Nitha'; assignments@lkkauto.com; sales  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** CHAIN COLLISION INVOLVING SJZ1919M (INSURED) -> SKZ5084H -> SME3836E ALONG SOUTH BRIDGE ROAD TOWARDS PICKERING STREET - DOA : 22/12/2020 (SNM20D204994/C02/SJZ1919M/TOHHS)

**WITHOUT PREJUDICE**

**YOUR REF: SKZ5084H**

**OUR REF: SNM20D204994/C02/SJZ1919M/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SKZ5084H. (below email refers)

Aside to M/s Vitesse Insurance, please assist to notify MS MAO LINGLI to file accident report **IMMEDIATELY** to **avoid reputation of liability on claim.**

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Nabilah <[nabilah@mova.com.sg](mailto:nabilah@mova.com.sg)>  
**Sent:** Thursday, December 24, 2020 1:11 PM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'Suann' <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; [tuckmeng@mova.com.sg](mailto:tuckmeng@mova.com.sg); 'Nitha' <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D204994/C02/SJZ1919M/TOHHS/ FW: TP Claim - SKZ5084H - DOA : 22/12/2020

**Your Ref : SJZ1919M**

Dear Alfred,

Kindly assist to arrange LKK for the survey at Mova (Fan Yoong).

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**MOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]  
**Sent:** Thursday, 24 December 2020 12:29 PM  
**To:** 'Nabilah'; Suann; [tuckmeng@mova.com.sg](mailto:tuckmeng@mova.com.sg); Nitha

**Cc:** Claims Dept of CTI; Alfred Toh

**Subject:** SNM20D204994/C02/SJZ1919M/TOHHS/ FW: TP Claim - SKZ5084H - DOA : 22/12/2020

WITHOUT PREJUDICE

YOUR REF: SKZ5084H

OUR REF: SNM20D204994/C02/SJZ1919M/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of even date pertaining to the above matter.

TAKE NOTICE THAT WE SHALL NOT BE ACCEPTING ANY OF YOUR SURVEYORS AS SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI

**Sent:** Thursday, December 24, 2020 11:02 AM

**To:** Nabilah <[nabilah@mova.com.sg](mailto:nabilah@mova.com.sg)>; tuckmeng@mova.com.sg; Suann <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; Nitha <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204994/C02/SJZ1919M/TOHHS/ FW: TP Claim - SKZ5084H - DOA : 22/12/2020

Dear Alfred,

Please conduct PRS for SKZ5084H.

Note: officer in charge – Alfred Toh

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Nabilah <[nabilah@mova.com.sg](mailto:nabilah@mova.com.sg)>  
**Sent:** Wednesday, 23 December 2020 1:46 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [tuckmeng@mova.com.sg](mailto:tuckmeng@mova.com.sg); 'Suann' <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; 'Nitha' <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>  
**Subject:** TP Claim - SKZ5084H - DOA : 22/12/2020  
**Importance:** High

**Your Ref : SJZ1919M**

Dear Sir/Mdm,

Kindly assist to arrange survey for SKZ5084H at Mova (Fan Yoong).  
There's an ongoing rental since 22/12/2020.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
**MOVA Automotive Pte Ltd**  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



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