

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 28 December 2020 8:03 AM
To: Chua Kee Sin; Choo, Thelma; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: Cresendo Llorca Lagman
Subject: LKK\ CMTD2003794/THE - SLJ3892C ACC ON 24.12.20 - Own claim recovery - veh in tmr 29/12 @10am
Attachments: SKM_558e20122411280.zip

Our Reference : CMTD2003794/THE
Your Reference: SLJ3892C

Hi Kee Sin,

We acknowledged receipt of your claim documents and have appointed **LKK Auto** to conduct the survey.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Hi **LKK AUTO**,

Please assist to arrange **Mr. Kenneth or Mr. Marcus** to conduct the motor survey on Own Damage basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Thelma** for Authorisation.

Aside to Thelma,

Please advise on the Excess and Authorisation.

Business Closure on New Year's Eve and New Year's Day

Our office will be closed on 31st December, 2020 (Thursday) and on New Year Day, 1st January 2021 (Friday).

Business will resume on 4th January 2021 (Monday).

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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-----Original Message-----

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Sent: Monday, December 28, 2020 7:45 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; claimsreport <claimsreport@sompo.com.sg>

Subject: RE: SLJ3892C - Own claim recovery

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sompo Claim Officer,

Please to reminder for the arrangement surveyor tomorrow to be confirm.

Thank you
Best regards

Chua Kee Sin
Senior Customer Service Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601

Mobile: +65 9116 5200
Address : 303 Alexandra Road, Singapore 159941
Email: chua.kee.sin@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
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-----Original Message-----

From: Chua Kee Sin
Sent: Thursday, 24 December 2020 11:35 am
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>; claimsreport@sompo.com.sg
Subject: SLJ3892C - Own claim recovery

Dear Sompo Insurance claim officer,

Kindly refer to the attach file for your confirmation arrangement surveyor on the 29.12.2020.Tuesday morning at 10am

Before update customer for the arrangement.

Car Plate no SLJ3892C - Own claim recovery.

Merry Christmas

Thank you
Best regards

Chua Kee Sin
Senior Customer Service Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
DDI: +65 6319 0110
FAX: +65 6479 4601
Mobile: +65 9116 5200
Address : 303 Alexandra Road, Singapore 159941
Email: chua.kee.sin@simedarby.com.sg

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Sime Darby Motors
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-----Original Message-----

From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>
Sent: Thursday, 24 December 2020 11:29 am
To: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Subject: Message from KM_558e

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