

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 30 December, 2020 10:19 AM
To: Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D205066/C02/SJF5985A/TOHHS/ FW: Direct Settlement - Accident Involving SJF5985A and SHD401K (TP : LKK REF - CC3/CTI20014485/Kra3) on 21/12/2020
Attachments: REPORT OF SJF5985A.pdf

LKK REF - [CC3/CTI20014485/Kra3](#)
CTI REF - [SNM20D205066/C02/SJF5985A/TOHHS](#)

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Tuesday, December 29, 2020 7:41 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D205066/C02/SJF5985A/TOHHS/ FW: Direct Settlement - Accident Involving SJF5985A (OI : CTI - TBA) and SHD401K (TP : LKK REF - CC3/CTI20014485/Kra3) on 21/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D205066/C02/SJF5985A/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 24 December 2020 6:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJF5985A (OI : CTI - TBA) and SHD401K (TP : LKK REF - CC3/CTI20014485/Kra3) on 21/12/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 401K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted