

**Veron Chen (LKKAUTO)**

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**From:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Sent:** Wednesday, 30 December 2020 3:18 PM  
**To:** Admin-D (LKKAUTO)  
**Cc:** Ronald Yap; Jason Wong; Pauline Tham  
**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

Dear LKK,

Kindly forward the respective adjusted estimate for Ms Pauline's reference.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** 30 December 2020 12:27 PM  
**To:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Cc:** Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>  
**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

[Confidential]

**Without Prejudice**

Dear Jess

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

**NOTICE :**

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Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Sent:** Tuesday, December 29, 2020 11:12 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

To whom it may concern,

Kindly let us have the liability for this case please.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** 24 December 2020 12:06 PM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

**Importance:** High

[Confidential]

**Without Prejudice**

Dear Jess

Thanks for reply

Dear LKK

Please conduct PRS.

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Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Thursday, December 24, 2020 11:44 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>  
**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

Dear Pauline,

Kindly arrange LKK Mr Taufikh for this case.

Please see if they can do it today.

We will be discharged today at 3 pm. It is better if they can come at 1 pm.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** 24 December 2020 11:03 AM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen

**Sent:** Thursday, December 24, 2020 10:52 AM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204993/C02/GBK385H/THAMYL / FW: Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

Dear Pauline,

Please conduct PRS for SBL91A.

Note: officer in charge – Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** Wednesday, 23 December 2020 12:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>  
**Subject:** Requesting for TP survey // China Taiping ref - GBK385H // Our ref - SBL91A // doa Dec 18, 2020

To whom it may concern,

Kindly arrange the TP survey to our client's vehicle.

The car is inside our workshop.

Location : 27A Tanjong Penjuru  
When : Dec 23, 2020  
Time : 4 pm

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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