No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2012-152

Your Ref

: SHC7809C

Date

: 28.December 2020

MS FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9035A AND SHC7809C ON 21/12/20 09:55 AM ALONG ALONG TANJONG PAGAR RD INFRONT OF TANJONG PAGAR PLAZA

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 4,013.12
2.	Loss of Rental for $\frac{3}{2}$ days @ $\frac{96.3}{2}$ per day	\$ 288.90
3.	Loss of Income for days @ \$ per day	\$ 150.00
4.	LTA Search Fee	\$ 0.00
5.	Survey Fee	\$ 0.00
	Total	\$ 4,452.02

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9035A and SHC7809C along ALONG TANJONG PAGAR RD INFRONT OF TANJONG PAGAR PLAZA on 21/12/20 09:55 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 28 (day) of December 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D20005252MFSH

ACCIDENT DATE

21/12/2020

ACCIDENT LOCATION

: ALONG TANJONG PAGAR RD INFRONT OF TANJONG PAGAR PLAZA

INSURED

: CITYCAB PTE LTD

INSURED DRIVER

MOHAMED SHAHAR BIN ZAIN

INSURED VEHICLE

SHC 7809C

INVOLVED PARTY

SHD 9035A

SETTLEMENT SUM

\$4,400.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TRANS-CAB SERVICES PTE LTD

Signature and Date :

\$ SER! \$2876; \$2876; \$0177 31 MAR 2021

WITNESS:

Amanda Tay

Signature and Date:

On

31 103 121

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G **GST Reg. No.:** 201019626G

Tax Invoice / Debit Note

TO:

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01 City House 068877 Singapore

ATTENTION:

INVOICE NO.

: INV2012-181

DATE

: 25. December 2020

REFERENCE NO: AAD2012-152 **TERMS**

DUE DATE

: 25. December 2020

PAGE

: 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9035A; DOA 21.12.20(PART-BY-PART-20)	1	4,013.12	4,013.12

Total SGD Excl. GST:

3,750.58

7% GST:

262.54

Total SGD Incl. GST:

4.013.12

**** FOUR THOUSAND THIRTEEN AND TWELVE SGD ONLY ****

¹⁾ All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K

28 December, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/12/20 09:55 AM at ALONG TANJONG PAGAR RD INFRONT OF TANJONG PAGAR PLAZA

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
 registered owner of the taxi bearing vehicle registration no. SHD9035A. The taxi was hired to YEO KIM LAI a
 registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned
 accident at a rental rate \$96.30 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

21-12-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2012-152		Accident Date	21-12-2020
12/21/2020 14:35	12/23/2020 13:00	SHD9035A		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Asher Sng (LKKAuto)

From: Eric Woo < EricWoo@msfirstcapital.com.sg >

Sent: Tuesday, 30 March 2021 7:22 PM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving

SHC7809C (OI: FCI - TBA) and SHD9035A (TP: LKK REF - CC3/FCI20014461/Kea3)

on 21/12/2020

Follow Up Flag: Follow up Flag Status: Flagged

Dear Asher,

You have our mandate to settle as follow:

COR : \$4,013.12

LOI : \$100 - \$150 (\$50 x 2-3days) LOR : \$180 - \$270(\$90 x 2-3days) To offer : \$4,293.12 - \$4,433.12

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Tuesday, March 9, 2021 7:41 PM

To: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7809C (OI: FCI - TBA) and

SHD9035A (TP: LKK REF - CC3/FCI20014461/Kea3) on 21/12/2020

Your ref : TBA

Our ref: CC3/FCI20014461/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 7809C (OI) AND SHD 9035A (TP) ON 21/12/2020

We refer to the above matter.

The accident occurred when our insured make a right turn from opposite direction hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD " at \$ 4,433.12 (all-in).

The summary is as follows: -

	Amount Claime	d Amount Revised
1. Cost of Repairs (w/GST)	\$ 18,810.41	\$ 4,013.12
2. Loss of Rental (3days x \$96.30)	\$ 288.90	\$ 270.00 (3days x \$90)
3. Loss of Income (3days x \$50)	\$ 150.00	\$ 150.00 (3days x \$50)
Total	\$ 19,249.31	\$ 4,433.12

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Sent: Monday, 28 December 2020 9:45 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7809C (OI: FCI - TBA) and SHD9035A (TP: LKK

REF - CC3/FCI20014461/Kea3) on 21/12/2020

Dear Mei Kwan,

Attached ID GIA report for your reference.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Sunday, December 27, 2020 11:41 PM **To:** Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7809C (OI: FCI - TBA) and SHD9035A (TP: LKK

REF - CC3/FCI20014461/Kea3) on 21/12/2020

Dear Eric,

Thank you for your email.

Please provide us your insured's GIA report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]

Sent: Thursday, 24 December 2020 5:05 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7809C (OI: FCI - TBA) and SHD9035A (TP: LKK

REF - CC3/FCI20014461/Kea3) on 21/12/2020

Dear Mei Kwan,

We are agreeable express settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, December 24, 2020 3:42 PM **To:** Eric Woo <u>SericWoo@msfirstcapital.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7809C (OI: FCI-TBA) and

SHD9035A (TP: LKK REF - CC3/FCI20014461/Kea3) on 21/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9035A at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted