

## Nivitha (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Thursday, 24 December 2020 11:59 AM  
**To:** Summer Lee (LKK Auto); 'SUR'; assignments  
**Cc:** Hansel Ang; Derrick Quok; Kenneth Lim  
**Subject:** TPPD survey: Claim ref: C20008478/CH || OI-FX2728Z (White) TP-SJK7037Y || Est: \$ || Smarone Auto

Hi Team,

We would like to arrange TP PRS for SJK7037Y. TP chose Mr. Adrian Ling to survey this vehicle. Both parties have no GIA reports yet.

Workshop information:

Michelle  
Hp: 9856 4815  
SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185  
**F** +65 6725 0853  
**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>  
**Sent:** Thursday, 24 December 2020 11:44 AM  
**To:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>  
**Cc:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Hansel Ang <[hansel.ang@budgetdirect.com.sg](mailto:hansel.ang@budgetdirect.com.sg)>  
**Subject:** Re: SJK7037Y (Pre-inspection) / Your Vehicle : FX2728Z || C20008478

Dear Ivy,

Thanks for reply.

Please arrange **Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)** to survey the above vehicle.

**\*\* Please advise liability after your study the case \*\***

Thank You

Yours faithfully,  
Michelle  
Hp: 9856 4815

SmartOne Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>  
**Sent:** Thursday, 24 December 2020 11:01 AM  
**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Hansel Ang <[hansel.ang@budgetdirect.com.sg](mailto:hansel.ang@budgetdirect.com.sg)>; Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>  
**Subject:** SJK7037Y (Pre-inspection) / Your Vehicle : FX2728Z

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY \*\***

**\*\* GIA REPORT WILL EMAIL TO YOUR ONCE RECEIVE FROM MY CLIENT \*\***

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

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