



MS First Capital Insurance Limited
c/o LKK Auto Consultants Pte Ltd

Your Ref: D20005211MFSH
Our Ref: DS/2364475/SMG803J

"Without Prejudice"

Date: 7 April 2021

Subject: **ACCIDENT INVOLVING VEHICLES SMG803J & SHC2458P ON 18/12/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 20,035.11	Excess : \$ -
Loss of Use : \$ 480.00 (\$80*6 days)	GIA/LTA Search : \$ -
Loss of Rental : \$ -	Others : \$ -
	Total : \$ 20,515.11

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Original Letter of Authorisation
3. Certificate of Insurance

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159944
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8MG803J & 8HC2458P ON 18/12/2020

I, Mr Chou Siau Liang owner of Vehicle Registration No. 8MG803J hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

X

Name: CHOU SIAU LIANG (Date) 21/12/2020
NRIC No.: 81739903I

In the presence of:

Name :

NRIC No.:

HAN KWAN YONG
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

(Date) 21/12/2020

DISCHARGE RECEIPT

CLAIM REFERENCE : D20005211MFSH
ACCIDENT DATE : 18/12/2020
ACCIDENT LOCATION : TOWARDS AYE TO CTE (BEFORE MERCHANT ROAD / CLEMENCEAU)
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SIM HOCK SOON
INSURED VEHICLE : SHC 2458P
INVOLVED PARTY : SMG 803J
SETTLEMENT SUM : \$20,395.11

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

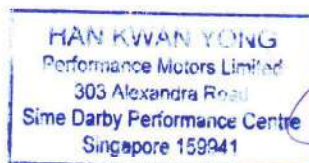
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHOU SIAW LIANG

Signature and Date :

WITNESS :



Signature and Date :

23/8/21

SMG 8854P
Driver of car in front has made a claim for injury
Please attend to it with the car at front
SHC 2458P behind me



303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190828
63190833/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1524440

Date IN : 18/01/2021

Motor Claim Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2364475 / WSB

Invoice Date : 31/03/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr Chou Siaw Liang
7 One-North Gateway
#03-24

Singapore 138642

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.
SMG803J

CHASSIS NO.
WBA2X92080VD11460

REGN. DATE
21/11/2018

MODEL
216I AT

MILEAGE
42416

- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper, boot lid including to knock out tail panel and to make good front bumper	3,400.00
To respray front bumper, rear bumper, boot lid and tail panel	3,334.00
To carry out body cavity preservation. (Per panel).	100.00
To transfer rear windscreen glass to new boot lid.	676.00
To conduct water leak tests.	75.00
To remove and install boot compartment carpet and garnish to facilitate repair.	231.00
To transfer lock mechanism to new bootlid.	451.00
To transfer PDC assembly parts and connect to new bumper.	150.00
To check electrical wiring system at the front and rear sections.	250.00
Sundries	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 18.12.2020. 3RD PARTY CAR : SHC2458P.	
YOUR REF NO : D20005211MFSH.	
VEHICLE WAS SURVEYED BY RASUL FROM LKK CONSULTANT ON 18.01.21@1220HRS. AUTHORISED BY RACHEL WU LI MEI FROM MS FIRST CAPITAL VIA EMAIL ON 24.12.2020.	
PROPOSE LOSS OF USE = \$80X6. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: 8,817.00

Code	- - - - P A R T S - - - -	Qty	Retail Price	NETT
41007317766	TRUNK LID	1	1,216.40	1,216.40
51127480086	REAR BUMPER PANEL PRIMED (LINES PDC	1	1,050.65	1,050.65
51127300815	REAR BUMPER CARRIER	1	460.40	460.40
51127477978	REAR BUMPER TRIM STRIP (BLACK)	1	88.20	88.20
51148209932	GROMMET	2	0.80	1.60
51148219237	PLAQUE 74MM	1	71.95	71.95

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190868 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()**SERVICE TAX INVOICE**

Repair Order No. : B1 1524440

Date IN : 18/01/2021

Motor Claim Advisor: Han Kwan Yong

Page No. : 2 of 2

Invoice Number : 2364475 / WSB

Invoice Date : 31/03/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

83192211217	(DG) CLEANER R1 (100ML)	1	26.15	26.15
83192289285	(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
83199407777	(DG/SL)ADHESIVE PRIMER VP 206 (30ML	1	27.85	27.85
51127376925	RR BUMPER LH INNER SIDE GUIDE	1	61.65	61.65
61357932682	CONTROL UNIT SMART OPENER	1	497.05	497.05
66209283203	DECOUPING RING PDC TORQUE CONVERTER	3	5.15	15.45
51377164933	HOOK AND LOOP FASTENER	4	2.85	11.40
51127348299	SUPPORT	1	45.75	45.75
51127376926	RR BUMPER RH INNER SIDE GUIDE	1	61.65	61.65
51487328411	REAR BUMPER HEAT INSULATOR	1	60.90	60.90
51137467461	FRT LH GRILLE (SPORT)	1	113.15	113.15
51137467462	FRT RH GRILLE (SPORT)	1	113.15	113.15
51747473906	AIR DUCT	1	271.95	271.95
51117477009	IMPACT ABSORBER TOP	1	49.50	49.50
51127300785	RR BUMPER LH SIDE GUIDE	1	61.65	61.65
64229315933	REAR VENTILATION LH	1	29.55	29.55
66209283760	ULTRASONIC SENSOR IMPERIALBLAU(WA89	2	371.20	742.40
07149174618	BLIND RIVET NUT M6	3	2.70	8.10
18328654542	EXCH CATALYTIC CONVERTOR CLOSE TO E	1	2,118.50	2,118.50
18308627284	REAR SILENCER	1	1,015.05	1,015.05
18308632361	MUFFLER CLAMP D=65.2MM	1	42.00	42.00
18308682297	TAILPIPE TRIM BRIGHT CHROME	1	119.55	119.55
18307560778	SILENCER CLAMPING BUSH	1	54.60	54.60
18308617370	HOLDER EXHAUST SYSTEM	1	28.75	28.75
18307606136	V BAND CLAMP	1	43.25	43.25
18307581970	GASKET RING	1	30.60	30.60
32105A01AF7	STEERING BOX HEAT RESISTANT PLATE	1	65.65	65.65
18308627212	FRONT SILENCER	1	1,025.85	1,025.85
51777171004	EXPANDING RIVET BLACK	10	1.40	14.00
Total Parts :				9,907.40

Labour Charges : 8,667.00
Parts Charges : 9,907.40
Lubricant/Misc : 150.00Total Labour & Parts Charges : S\$ 18,724.40
Less Insurance Excess : S\$ 0.00
Invoice Total Amount Exclude GST : S\$ 18,724.40
GST @ 7% : S\$ 1,310.71
Invoice Total Amount Include GST : S\$ 20,035.11

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 20,035.11

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Wednesday, 23 June 2021 2:50 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20005211MFSH - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We refer to your below email.


You have our mandate to settle the matter from \$20,335.11 - \$20,395.11 (all in).

Kindly start to offer LOU @ \$50 x 6 Days.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 June 2021 10:59 am
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Hi Vic,

We refer to the email below.

Enclosed a copy of the video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Wednesday, 23 June 2021 9:34 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Dear Asher,

We refer to your below email.

Please advise if TP got video footage.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 June 2021 9:16 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Hi Vic,

We refer to our mandate request dated 26/04/21.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAUTO)
Sent: Monday, 26 April 2021 7:02 PM
To: 'Vic Alpeh S. Sanghilan' <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Your ref : **D20005211MFSH**

Our ref : CC4/FCI20014453/R1ea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 2458P (OI) AND SMG 803J (TP) ON 18/12/2020

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at **\$ 20,395.11 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 21,944.63	\$ 20,035.11
2. Loss of Use (6days x \$80)	\$ 480.00	\$ 360.00 (6days x \$60)
Total	\$ 22,424.63	<u>\$ 20,395.11</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>

Sent: Wednesday, 31 March 2021 12:13 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Dear Asher,

Noted with thanks.

Please proceed with what is necessary.

Kind Regards,

Vic Sanghilaan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilaan@msfirstcapital.com.sg

| Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 31 March 2021 10:09 am

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic Alpeh S. Sanghilaan

<VicSanghilaan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20005211MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Dear Asher,

Please be informed that officer in-charge is Vic.

Dear Vic,

Below email fyna.

Thank you

Best Regards

Rachel Wu
Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, March 31, 2021 9:49 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20005211MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Hi Rachel,

We refer to the email below.

Third party have completed the repair however there is adding supplementary parts to the repair.

Enclosed a copy of the revised estimate and photo for your easy reference.

Calculate amount at \$18,724.40 (before GST).

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 25 January 2021 3:58 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT – D20005211MFSH/1 // EXPRESS SETTLEMENT – ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3


Dear Mei Kwan,

Please proceed with express settlement with COR not more than \$10,856.85 before taxes.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, January 19, 2021 12:17 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT – D20005211MFSH/1 // EXPRESS SETTLEMENT – ACC INV SHC2458P AND SMG803J ON 18/12/2020 *** LKK REF: CC4/FCI20014453/R1ea3

Dear Rachel,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 24 December, 2020 9:51 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20005211MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 24 December 2020 9:10 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20005211MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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