Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 7 January, 2021 9:35 AM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Admin A; Jason Tea; Asher Sng (LKKAuto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20005275MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SH9020R AND SJX7105R ON 22/12/2020 *** LKK REF: CC4/FCI20014452/R1ea3

Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Vic.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have insured's video for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 24 December, 2020 11:39 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20005275MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on the 29/12/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) * Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 24 December 2020 11:06 AM

To: ASSIGNMENTS@LKKAUTO.COM

Ce: cws.motorclaims@msfirstcapital.com. SG; vicsanghilan@msfirstcapital.com. SG;

Subject: PRI: SURVEY ASSESSMENT - D20005275MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

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