



INDIA INTERNATIONAL INSURANCE  
c/o LKK Auto Consultants Pte Ltd



Your Ref : SHA7022R  
Our Ref : DS/2363746/SMV3775H

**"Without Prejudice"**

Date : 7 April 2021

Subject : **ACCIDENT INVOLVING VEHICLES SMV3775H & SHA7022R ON 23/12/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 16,490.47	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ -
Loss of Rental : \$ 360.00 (\$90*4 days)	Others : \$ -
<b>Total</b>	<b>: \$ 16,850.47</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill & Car Rental Agreement
3. GIA/LTA search slip
4. Original Letter of Authorisation
5. Certificate of Insurance

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)  
[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales:  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

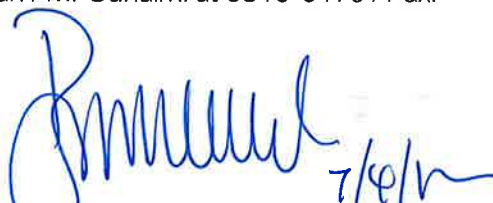
Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

 7/4/21  
**Cresendo Lagman**  
Customer Service Manager, Body & Paint

 7/4/21  
**Bernard Wan**  
Service Manager – Body & Paint



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMV 3775H & SMA 7022R ON 23/12/2020

I, Choo Kok Wee owner of Vehicle Registration No. SMV 3775H  
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:

Name: CHOO KOK WEE (Date) 24/12/20  
NRIC No.: 7777312F

In the presence of:

CHUA KEE SIN  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159947

Name : \_\_\_\_\_ (Date) 24/12/2020  
NRIC No.: \_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20120475  
Claimant Ref: SMV3775H

We/I, Performance Motors Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 16,490.47 (repair cost), S\$ 360.00 (loss of use/rental), S\$ — (search fee), vehicle no. SMV3775H that was damaged pursuant to the accident which occurred on 23/12/2020 (date) at CTE TOWARDS JURONG (location) involving vehicle no. SHA7022R (insured vehicle). This is pursuant to the inspection conducted on 04/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Choo Kok Wee ("the third party claimant") of vehicle no. SMV3775H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMV3775H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 16,850.47 to Performance Motors Limited.

Dated this 21 day of June 20 21

#### CLAIMANT:

Signature:

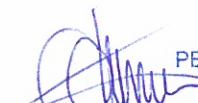
Name:

NRIC:

Address:

Nationality:

Occupation:

  
**PERFORMANCE MOTORS LIMITED**  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Signed by "the workshop" (Tel: 6319 0100 (Sales)  
6319 0111 (Aftersales))

#### WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

**LKK Auto Consultants Pte Ltd**

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.**

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )

## SERVICE TAX INVOICE

Repair Order No. : B1 1521340

Date IN : 07/01/2021

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2363746 / WSB

Invoice Date : 30/03/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Mr Choo Kok Wee  
55 West Coast Road  
#05-17

Singapore 127365

## - INVOICE TO - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711REGN. NO.  
SMV3775HCHASSIS NO.  
WBATS720009C71276REGN. DATE  
28/09/2020MODEL  
X3 SDRIVE20IMILEAGE  
7893

## - - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper and remove attachment including make good the rear boot lid, remove attachment and repair on accident area.	2,125.00
To painting rear bumper, rear boot lid and tail end panel.	2,474.00
To check electrical wiring system and lighting at the rear section.	150.00
To remove and install boot compartment carpet and garnish to facilitate repair.	230.00
To replace rear exhaust silencer including alignment system.	451.00
To replace rear axle carrier.	1,328.00
Sundries	150.00
To replace bootlid smart opener top and bottom sensor line and PDC sensor.	150.00
To Check steering geometry and conduct wheel alignment in accordance with BMW specification.	451.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 23.12.2020. 3RD PARTY CAR : SHA7022R.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY GUO QIANG FROM LKK CONSULTANT ON 04.01.21. AUTHORISED BY HSIAO Tong Chew FROM LKK VIA EMAIL ON 29.12.20.	
PROPOSE CAR RENTAL = \$360.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **7,509.00**

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER CLADDING (PDC)	1	611.15	611.15
EMBLEM GROMMET	2	0.85	1.70
PLAQUE 82MM	1	71.95	71.95
REAR BUMPER PANEL PRIMED (X LINE PM	1	1,563.20	1,563.20
PDC SENSOR SOPHISTOGRAU II WA90	1	383.15	383.15
LETTERING X3	1	64.75	64.75

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796674



## SERVICE TAX INVOICE

Repair Order No. : B1 1521340	Page No. : 2 of 2
Date IN : 07/01/2021	Invoice Number : 2363746 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 30/03/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

SENSOR WIRE FOR SMART OPENER TOP	1	46.55	46.55
SENSOR WIRE FOR SMART OPENER BOTTOM	1	51.20	51.20
PLUG BLACK D=5MM	6	0.95	5.70
EXPANDING RIVET BLACK	16	1.40	22.40
REAR BUMPER CARRIER	1	743.50	743.50
REAR BUMPER BOTTOM REINFORCEMENT	1	79.25	79.25
LH SIDE GUIDE FOR BUMPER	1	58.55	58.55
C CLIP FOR PLASTIC NUT	6	1.10	6.60
EXPANDING RIVET	3	2.65	7.95
REAR UNDERRIDE GUARD (X LINE)	1	234.00	234.00
LH BUMPER GUIDE	1	61.65	61.65
REAR END UNDERBODY PANELLING	1	76.05	76.05
REAR SILENCER LH BRACKET	1	38.35	38.35
SWING SUPPORT	1	44.20	44.20
REAR AXLE CARRIER	1	1,865.20	1,865.20
REAR SILENCER HEAT INSULATION	1	70.75	70.75
REAR SILENCER LH INSULATION	1	70.75	70.75
TAILPIPE TRIM CHROME D=90MM	1	125.85	125.85
REAR SILENCER	1	1,353.40	1,353.40
CLAMPING BUSH	1	60.90	60.90
COMBINATION NUT M14X1.5	2	5.80	11.60
VIBRATION ABSORBER 38 HZ	1	102.35	102.35
REPAIR KIT INSERT NUT M39X1.5X20	1	41.20	41.20
COLLAR SCREW	1	13.75	13.75
(DG) LUBRICATING GREASE GKY 100G	1	15.05	15.05
Total Parts :			<b>7,902.65</b>

Labour Charges :	<b>7,359.00</b>	Total Labour & Parts Charges :	<b>S\$ 15,411.65</b>
Parts Charges :	<b>7,902.65</b>	Less Insurance Excess :	<b>S\$ 0.00</b>
Lubricant/Misc :	<b>150.00</b>	Invoice Total Amount Exclude GST :	<b>S\$ 15,411.65</b>
		GST @ 7% :	<b>S\$ 1,078.82</b>
		Invoice Total Amount Include GST :	<b>S\$ 16,490.47</b>

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 16,490.47**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



## GMA Auto Enterprise LLP

60 Jalan Lam Huat #05-08/09 Carros Centre Singapore 737869

Tel :64587716 Fax :64573091

Reg No.:T12LL1035F

Name : Choo Kok Wee

HP :

Address : BLK 715 CLEMENTI WEST STREET 2  
#09-61, SINGAPORE 120715

VehicleNo : SJB8182B

Invoice No : GMA-R-00002527( GMA2133 )

Date : 15/Jan/2021

Model : Toyota Estima

Chasis No : SCR507085920

Engine No : 2AZF373109

Reg. Date : 27/07/2010

Milage : 0

Qty	Description	Unit Price	Amount
4	Rent from 11/01/2021 to 15/01/2021	90.00	360.00

SUBTOTAL : 360.00

ADD GST : .00

TOTAL : 360.00

TOTAL CREDIT : .00

REMAINING BALANCE : 360.00

THREE HUNDRED SIXTY DOLLARS

GMA Auto Enterprise LLP

Cheques should be crossed and made payable to : GMA Auto Enterprise LLP

If payment is not received within 7 days, a 3% p.m. will be charged on overdue account.

GMA Auto Enterprise LLP

Bank Code : 7378 (UOB)

Branch Code : 007 (UOB Thomson Road)

Account Number : 314 303 7108

Paynow : UEN - T12LL1035F



15 January, 2021 6:11 PM

First Data

SCT AUTO SERVICES PTE LTD  
60 JALAN LAM HUAT  
#05-08/09 CARROS CENTRE  
SINGAPORE 737869

DATE: 15/01/21 TIME: 18:10:46  
BY: NUT: 000345 INV NUM: 000361  
MID: 0000010000000064 TID: 72203001

SALE

Card Num: XXXX XXXX 1002 Chip

Exp: 12/2021-12/2025 Card Type: MC  
Card Num: 51045601107 TRC NUM: 001195

Cardholder: CHOO KOK WEI  
Cardholder: 447651714 RID: A00000000041010  
Shop: 0000000000000000

TOTAL: SGD 360.00

NO SIGNATURE REQUIRED

PAID

1. HAND PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD TERMS AND CONDITIONS

2. TOTAL: SGD 360.00



# GMA AUTO ENTERPRISE LLP

No. 83 Tagore Lane  
Singapore 787525  
Tel: 6453 1967 Fax: 6457 3091

## INVOICE

RENTAL AGREEMENT NO.: 2133

TO BE PAID BY HIRER			DATE & TIME IN 15-1-2021 6:07pm		TOTAL DAYS
			DATE & TIME OUT 11-1-2021 1:30pm		
HIRER CHOO KOK WEE			VEHICLE MAKE & MODEL TOYOTA ESTIMA		
METHOD OF PAYMENT			VEHICLE UNIT NO		VEHICLE REGISTRATION NO S1J181181218
CREDIT APPROVAL / DATE / AMOUNT			CLASS		
AUTHORISED OPERATOR			KM IN		MINIMUM @
HOME ADDRESS BLK 715 CLEMENTI WEST STREET 2			KM OUT		DAYS @
209-61 S1207151			KM DRIVEN		EXTRA HRS @
COMPANY			KM ALLOWED		WEEKS @
COMPANY ADDRESS			KM CHARGED		KM @
LOCAL CONTACT			MINIMUM RENTAL PERIOD		SUB TOTAL
RATES DO NOT INCLUDE PETROL BY TANK <input type="checkbox"/> BY KILOMETRES <input type="checkbox"/>					SUB TOTAL
KAR / PASSPORT NO	COUNTRY OF ISSUE	DATE OF ISSUE	IN	E %	REFUELLING CHARGE
S777732E	SGO	29-08-2003	OUT	E %	
DRIVING LICENCE NO	ISSUED BY	EXPIRY DATE	DELIVERY	COLLECTION	SERVICE CHARGE
S777732E	TP	0007858735			
PLACE OF BIRTH	DATE OF BIRTH	DECLINES LDW	ACCEPTS LDW	LDW (PER DAY)	
MALAYSIA	19-11-1977				
DUE DATE			LOSS DAMAGE WAIVER (LDW) Hirer is responsible for the first \$1500.00 excess for the collision to first party (i.e. GMA Auto) vehicle (including windscreen). And also first \$1500.00 excess for collision damage to third party's vehicle for each and every accident damage.		\$
INDICATE D - DENTS A - ACCIDENT S - SCRATCHES			DECLINES PAI		ACCEPTS PAI
FRONT			PAI (PER DAY)		
LEFT			PERSONAL ACCIDENT INSURANCE (PAI) By INITIALS, Hirer declines or accepts PAI. If "Accepts" Hirer accepts coverage at rate shown and acknowledges to have read the SYNOPSIS of coverage limits furnished by owner at rental.		MISCELLANEOUS
TOP					SUNDRIES
REAR					OIL REPAIRS
RIGHT					SUB TOTAL
The vehicle is rented subject to all the terms and conditions on this page and on the reverse whether printed or handwritten. Note that the Vehicle is for use in Singapore only, unless otherwise authorised by the Owner in writing and unless a valid permit is obtained.			PREPARED BY ASH		
REMARKS			DEPOSIT COLLECTED BY		AMOUNT DUE
			DEPOSIT		LESS DEPOSIT (IF ANY)
			COMPUTED BY		NET DUE
			REFUND COLLECTED BY		AMOUNT REFUND

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Dec 2020 12:54	<b>Clim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's Name: -> CHOO KOK WEE.	[A] HOW MEI KWAN
2	24 Dec 2020 12:54	<b>Clim Veh Model Changed</b>	(205865) BMW X3 2.0 I SDRIVE (A).	[A] HOW MEI KWAN
3	24 Dec 2020 12:54	<b>Clim Created</b>	Reg No: SMV3775H. Acct Date: 2020/12/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
4	24 Dec 2020 12:54	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Dec 2020 12:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/06	[A] HOW MEI KWAN
6	24 Dec 2020 12:54	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Dec 2020 12:55	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	24 Dec 2020 12:55	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	29 Dec 2020 10:31	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100%(BOLA 27) Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	29 Dec 2020 12:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/06	[I] Sherini Pillai
11	29 Dec 2020 12:46	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
12	05 Jan 2021 09:06	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> XING GUO QIANG	[A] Nivitha Govindasamy
13	20 Apr 2021 17:14	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	20 Apr 2021 17:14	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	20 Apr 2021 17:14	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/09/28.	[A] JOANNE LEE KHANG MIN
16	20 Apr 2021 17:14	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	24 Apr 2021 11:27	<b>Adj Mandate Request</b>	Cur.Req:16850.47:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,490.47 + (b)LOR(4days x \$90.00): \$360.00= Total: \$16,850.47 *Vehicle Model: BMW X3 (1998cc) *6 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	26 Apr 2021 15:16	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/01/06. Mandate Remarks: Please upload before paint photos.	[I] Sherini Pillai
19	26 Apr 2021 15:16	<b>Adj Mandate Set</b>	Maintained:Please upload before paint photos.	[I] Sherini Pillai
20	08 Jun 2021 15:03	<b>Adj Mandate Request</b>	Cur.Req:16850.47:Hi, Kindly refer to photo 98-109 shows after repair photos and the new parts for under carriage items.	[A] CHEW HSIAO TONG
21	09 Jun 2021 14:32	<b>Adj Mandate Set</b>	Approved:16850.47.	[I] Sherini Pillai

Date From    Date To    Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2656985	28 Dec 2020 15:14:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMV3775H	SHA7022R	11.00
2687754	20 Apr 2021	OD/TP Case	Motor	LKK Auto	LKK Auto	SMV3775H	SHA7022R	11.00



	17:14:43	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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