

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 December 2020 2:12 PM
To: PBSP
Cc: Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMV3775H & SHA7022R (INDIA) ON 23.12.2020 *** LKK REF: CC3/III20014446/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 December 2020 10:10 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMV3775H & SHA7022R (INDIA) ON 23.12.2020 *** LKK REF: CC3/III20014446/pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 29 December, 2020 10:07 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMV3775H & SHA7022R (INDIA) ON 23.12.2020 *** LKK REF: CC3/III20014446/ba3

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 24 December 2020 12:58 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: 甯珺 @ <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMV3775H & SHA7022R (INDIA) ON 23.12.2020 *** LKK REF: CC3/III20014446/ba3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sir / Madam,

Thank you for your email.

We are currently **pending for our principal to release OI GIA report.**

Please provide us the following and arrange for TP survey.
• ***evidence i.e. video and scene photo (if any)***
• ***PIR result (if any)***

Our respective case handler, Jasper will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 24 December, 2020 10:07 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SMV3775H & SHA7022R (INDIA) ON 23.12.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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