

## Nivitha (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 24 December 2020 11:04 AM  
**To:** assignments  
**Cc:** PBSP; Claims Dept of CTI  
**Subject:** RE: SNM20D204991/C02/SMM8786R/CHNGPW / FW: REQUEST FOR DIRECT SETTLEMENT - SKE8111D & SMM8786R ON 21.12.2020

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

### **Adeline Chng**

Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, 24 December 2020 11:02 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM20D204991/C02/SMM8786R/CHNGPW / FW: REQUEST FOR DIRECT SETTLEMENT - SKE8111D & SMM8786R ON 21.12.2020

Without Prejudice

Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

9. Mohd Taufikh / Rasul (LKK)

Vehicle is not in workshop, please advise if your insured had reported the accident? Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 24 December 2020 10:41 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: SNM20D204991/C02/SMM8786R/CHNGPW / FW: REQUEST FOR DIRECT SETTLEMENT - SKE8111D & SMM8786R ON 21.12.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

#### Without Prejudice

Our reference: **SNM20D204991C02/SMM8786R/Chngpw**

Your reference: SKE8111D

Dear Sirs

#### **ACCIDENT INVOLVING SMM8786R & SKE8111D ON 21/12/2020**

We refer to your email of 24/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 24 December 2020 10:17 AM

**To:** [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204991/C02/SMM8786R/CHNGPW / FW: REQUEST FOR DIRECT SETTLEMENT - SKE8111D & SMM8786R ON 21.12.2020

Dear Adeline,

Please conduct PRS for **SKE8111D**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>  
**Sent:** Wednesday, 23 December 2020 8:48 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SKE8111D & SMM8786R ON 21.12.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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