

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 24 December 2020 11:01 AM
To: Wei Shong; Admin A; 'assignments'
Cc: frondesk@tlmotor.com.sg
Subject: RE: SNM20D204990/C02/GW8180G/TAYHP / FW: Arrange survey - Accident Involving SLR7909X (TLM) and GW8180G (China Taiping) on 22.12.2020

Dear Sir/Mdm (LKK),

Please get your surveyor to liaise with TAN LIM MOTOR PTE LTD to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Thursday, December 24, 2020 10:45 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: frondesk@tlmotor.com.sg
Subject: RE: SNM20D204990/C02/GW8180G/TAYHP / FW: Arrange survey - Accident Involving SLR7909X (TLM) and GW8180G (China Taiping) on 22.12.2020

Without Prejudice

Dear Irene,

The PRS list is wrong, is not our workshop name.

Never mind, we select Marcus Chua to survey our client vehicle.

Additional, Please advise on liability.

Thank you.

Regards,



**Lam Wei Shong
William**
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]
Sent: Thursday, December 24, 2020 10:27 AM
To: wei.shong@tlmotor.com.sg; frondesk@tlmotor.com.sg
Subject: FW: SNM20D204990/C02/GW8180G/TAYHP / FW: Arrange survey - Accident Involving SLR7909X (TLM) and GW8180G (China Taiping) on 22.12.2020

Enclosed herewith the list of surveyors.

Please revert.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, December 24, 2020 10:10 AM
To: wei.shong@tlmotor.com.sg; frondesk@tlmotor.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204990/C02/GW8180G/TAYHP / FW: Arrange survey - Accident Involving SLR7909X (TLM) and GW8180G (China Taiping) on 22.12.2020

Dear Sir,

Please conduct PRS for SLR7909X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Wednesday, 23 December 2020 10:40 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: frontdesk@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SLR7909X (TLM) and GW8180G (China Taiping) on 22.12.2020

Your Ref: GW8180G

Our Ref: SLR7909X

DOA: 22.12.2020

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.



This email has been checked for viruses by Avast antivirus software.
www.avast.com