

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 24 December 2020 9:55 AM
To: Janice Kee
Cc: Alfred Toh; Chee So Chow; Chong Boon Sen; Lim Shu Min; Claims Dept of CTI; SUR; Admin-D (LKKAuto); assignments
Subject: RE: OUR REF: SNM20D204988/C02/SLD2093E/THAMYL & YOUR REF: TKSF/M492-AC-44245.20/sf-SFX2724A-TO CONDUCT PRS

Importance: High

[Confidential]

Without Prejudice

Dear Janice

Thanks for reply and your return call back.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Janice Kee <janice.kee@ksteoptr.com>
Sent: Thursday, December 24, 2020 9:54 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen

<boonsen.chong@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: Re: OUR REF: SNM20D204988/C02/SLD2093E/THAMYL & YOUR REF: TKSF/M492-AC-44245.20/sf-
SFX2724A-TO CONDUCT PRS

Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
*111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676*

On Thu, Dec 24, 2020 at 9:42 AM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

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From: Claims Dept of CTI

Sent: Thursday, December 24, 2020 9:38 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; janice.kee@ksteoptr.com

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Lim

Shu Min <shumin.lim@sg.cntaiping.com>

Subject: OUR REF: SNM20D204988/C02/SLD2093E/THAMYL & YOUR REF: TKSF/M492-AC-44245.20/sf-SFX2724A-TO CONDUCT PRS

Dear Pauline,

URGENT

Please conduct **PRS-SFX2724A** - soonest possible.

Officer in charge-Pauline Tham -DID 6389 6541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Albert Chua

Sent: Thursday, December 24, 2020 9:11 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Subject: RE: Pre Repair Survey for SKX 2724 A (Your Ref: SLD 2093 E Our Ref: TKSF/M492-AC-44245.20/sf)

Hi Angie,

Can you check what happened to this case?

No file created and no one arranged PRS for 24 hours.

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Regards,

Albert Chua

Deputy Head

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Thursday, 24 December 2020 7:30 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Re: Pre Repair Survey for SKX 2724 A (Your Ref: SLD 2093 E Our Ref: TKSF/M492-AC-44245.20/sf)

URGENT REMINDER

On Wed, Dec 23, 2020 at 10:21 AM Janice Kee <janice.kee@ksteoptr.com> wrote:

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

*111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676*