

Nivitha (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Wednesday, 23 December 2020 4:46 PM
To: peiyong@smemotor.com.sg; assignments; 'SUR'
Cc: Teo, Grace; Chua, Gek Tiang Ruth
Subject: RE: OWN DAMAGE CLAIM FOR SMR7220L

Ref : CMTD2003750/RUC

Hi Pei Ying,

We acknowledged receipt of your claim documents.

Please be informed that Mr Ruth Chua is the handler of this case.

We have appointed LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SMR7220L and revert with your preliminary report upon completion of survey to my colleague, Ruth for authorization.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
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From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>
Sent: Wednesday, December 23, 2020 12:54 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: OWN DAMAGE CLAIM FOR SMR7220L

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,
Pei Ying

From: ptr2@smemotor.com.sg
Sent: Wednesday, December 23, 2020 11:34 AM
To: [Pei Ying](#)
Subject: Attached Image