

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 24 December 2020 9:09 AM  
**To:** Willow Tuang; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'; Chua, Gek Tiang Ruth  
**Cc:** jp\_ckteoco@hotmail.sg  
**Subject:** LKK(KK) \ CMTD2003780/RUC(nr) - Notice of Accident & Pre-repair Inspection - Accident Involving GR687R & YP 1564C along Ang Mo Kio Avenue 5 on 21.12.2020  
**Attachments:** GR687R notice of accident and pre repair inspection.zip

### Without Prejudice

Our Reference : CMTD2003780/RUC  
Your Reference: GR687R

Hi Janice,

We refer to your email reply of 23.12.2020.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **GR687R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



# A Century of Trust

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Sent:** Thursday, December 24, 2020 8:03 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Subject:** FW: Ref: CMTD2003780/RUC RE: Notice of Accident & Pre-repair Inspection - Accident Involving GR687R & YP 1564C along Ang Mo Kio Avenue 5 on 21.12.2020

Hi Grace,

Fya please.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

**Working From Home with effect from 06 April 2020 till further notice**

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

Claims Division

**D:** 6322 4667 | **T:** 6461 6555



# A Century of Trust

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential

and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Willow Tuang <[wtuang@gmail.com](mailto:wtuang@gmail.com)>

**Sent:** Wednesday, December 23, 2020 7:20 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** [jp\\_ckteoco@hotmail.sg](mailto:jp_ckteoco@hotmail.sg)

**Subject:** Re: Ref: CMTD2003780/RUC RE: Notice of Accident & Pre-repair Inspection - Accident Involving GR687R & YP 1564C along Ang Mo Kio Avenue 5 on 21.12.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Melvin,

We refer to your email of even date.

We are agreeable of appointing Kenneth Kong Seng Cheong from LKK Auto Consultants as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
		176 Sin Ming Drive #02-03
		Sin Ming AutoCare
		Singapore 575721
		Tel: 6453 6111 (AH HENG)

Regards

Janice Poh

of CK TEO & CO

Tel: 65354788

Fax: 65354245

On Wed, Dec 23, 2020 at 5:31 PM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2003780/RUC

Date: 23.12.2020

**Attention:**

**CK TEO & CO**

Dear Willow,

**ACCIDENT INVOLVING GR687E & YP1564C ON 21.12.2020**

We refer to your Notice of Accident dated 23/12/2020.

Please be informed that Ms Ruth Chua is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

**Working From Home with effect from 06 April 2020 till further notice**

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**

Download now @  or 

<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential

and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Willow Tuang <[wtuang@gmail.com](mailto:wtuang@gmail.com)>

**Sent:** Wednesday, December 23, 2020 2:24 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [jp\\_ckteoco@hotmail.sg](mailto:jp_ckteoco@hotmail.sg)

**Subject:** Notice of Accident & Pre-repair Inspection - Accident Involving GR687R & YP 1564C along Ang Mo Kio Avenue 5 on 21.12.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards

Tuang Willow

CK TEO & CO  
Tel: 65354788  
Fax: 65354245