Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Thursday, 24 December 2020 9:12 AM

To: assignments

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming; Gerald - Ah Lim Motor SM; Claims Dept of

CTI; Tan Kah Leong

Subject: RE: SNM20D204983/C02/SKF867D/TANKL / FW: Request To Register TP claim - Our

Client Vehicle SKX6483T Insured Under Sompo Against Your Insured Vehicle

SKF867D Acc On 22/12/2020 10:35

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Gerald - Ah Lim Motor SM <gerald@almsm.com.sg>

Sent: Wednesday, 23 December 2020 6:18 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>

Subject: Re: SNM20D204983/C02/SKF867D/TANKL / FW: Request To Register TP claim - Our Client Vehicle SKX6483T Insured Under Sompo Against Your Insured Vehicle SKF867D Acc On 22/12/2020 10:35

Dear Adeline,

Our choice is no 7 Kenneth Kong of LKK.

Best Regards,

Gerald - (Sin Ming) 176 Sin Ming Drive #05-12 Sin Ming Autocare

Singapore 575721

Tel: 6456 3637 Fax: 6456 3686

From: Adeline Chng

Sent: Wednesday, December 23, 2020 4:49 PM

To: Claims Dept of CTI; gerald@almsm.com.sg; Tan Kah Leong

Subject: RE: SNM20D204983/C02/SKF867D/TANKL / FW: Request To Register TP claim - Our Client Vehicle

SKX6483T Insured Under Sompo Against Your Insured Vehicle SKF867D Acc On 22/12/2020 10:35

Without Prejudice

Our reference: SNM20D204983C02/SKF867D/Tankl

Your reference: SKX6483T

Dear Sirs

ACCIDENT INVOLVING <u>SKF867D & SKX6483T</u> <u>ON 22/12/2020</u>

We refer to your email of 22/12/2020

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 63896193 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Chong Boon Sen

Executive Claims Department

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unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u> > Sent: Wednesday, 23 December 2020 3:58 PM
To: gerald@almsm.com.sg ; Tan Kah Leong kahLeong.Tan@sg.cntaiping.com ; Adeline Chng adeline.chng@sg.cntaiping.com Cc: Claims Dept of CTI claimsdept@sg.cntaiping.com Subject: O/R: SNM20D204983/C02/SKF867D/TANKL / FW: Request To Register TP claim - Our Client Vehicle SKX6483T Insured Under Sompo Against Your Insured Vehicle SKF867D Acc On 22/12/2020 10:35
Dear Adeline,
Please conduct PRS for SKX6483T.
Note: officer in charge – Tan Kah Leong 63896193.
*** Kindly quote our reference number when replying.
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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Gerald - Ah Lim Motor SM <gerald@almsm.com.sg>

Sent: Tuesday, 22 December 2020 6:11 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Request To Register TP claim - Our Client Vehicle SKX6483T Insured Under Sompo Against Your Insured Vehicle SKF867D Acc On 22/12/2020 10:35

Dear Motor Claim Team,

Kindly assist to register our client TP claim and arrange for survey on our clients vehicle on thursday 24/12/2020.

Best Regards,

Gerald - (Sin Ming) 176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721

Tel: 6456 3637 Fax: 6456 3686