

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 December 2020 5:26 PM
To: claims@premiumauto.com.sg; SUR
Cc: assignments
Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Sharifah,

As instructed by our client, please proceed to repair the insured vehicle **SLQ 7945X (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 28 December 2020 5:05 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Sharifah,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 28 December 2020 4:35 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Sir/Mdm,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

FYNA Our Ref : CC3/AIG20014419/R1qd3

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Monday, 28 December 2020 4:28 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com

Cc: assignments@lkkauto.com; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Importance: High

Hi Nivitha

We refer to the survey conducted on 23/12/2020.

Please advise on OD authorisation soonest.

Thank you.

Best Regards

Sharifah

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9964

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 December 2020 12:13 PM

To: claims@premiumauto.com.sg; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com

Cc: assignments@lkkauto.com

Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Sharifah,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 23 December 2020 12:09 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Hi Nivitha

The survey to be conducted in Benoi (after 2pm).

We shall update your end again once the vehicle is in.

Thank you.

Best Regards
Sharifah
Claims Advisor

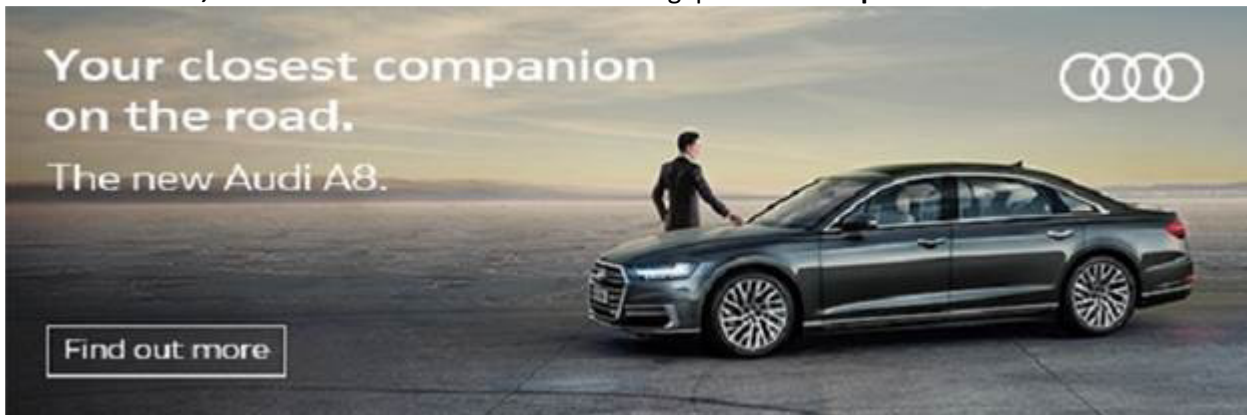
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 December 2020 12:05 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com

Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Syafiq,

Is the vehicle at Benoi or Ubi?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 23 December 2020 11:45 AM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear Syafiq,

Is the vehicle at Benoi or Ubi?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 22 December 2020 6:40 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 22 December 2020 12:22 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLQ 7945 X ON 22/12/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 23/12/2020 at 24 Benoi Sector.

Vehicle is in our compound.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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