

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 21 January, 2021 3:39 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) LKK REF: CC4/LPC20014414/Kga3 Our Ref:20/20/21/VC05/024038 [External General]
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 14 January, 2021 1:58 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) LKK REF: CC4/LPC20014414/ga3 Our Ref:20/20/21/VC05/024038 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Thursday, 24 December 2020 12:54 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) LKK REF: CC4/LPC20014414/ga3 Our Ref:20/20/21/VC05/024038 [External General]

Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 23 December 2020 9:02 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) Our Ref: TBA [External General] ***
LKK REF: CC4/LPC20014414/ga3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 23 December, 2020 4:13 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) Our Ref: TBA [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 23 December 2020 3:17 PM
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Cheng Hoe Motor (HQ) <chmotor@singnet.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

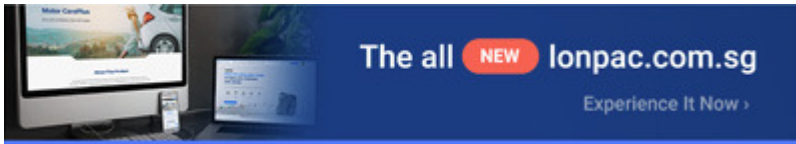
Dear Dorlyn

You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha/Summer

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Cheng Hoe Motor Pte Ltd (AMK) [<mailto:chmamk@singnet.com.sg>]

Sent: Wednesday, 23 December 2020 3:09 PM

To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; Cheng Hoe Motor (HQ) <chmotor@singnet.com.sg>

Subject: RE: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020) Our Ref: TBA [External General]

Hi Lili ,

Yes, please assist to provide us the surveyor listing .

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Wed Dec 23 2020 14:51:19 GMT+0800 (Singapore Standard Time) ONG LI LI <long@lonpac.com> wrote:

----- Original Message -----

Lonpac External - General

Without Prejudice

Dear Dorlyn

Our Insured has not reported the accident, do you still want us to arrange survey?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From:

Cheng Hoe Motor Pte Ltd (AMK) [<mailto:chmamk@singnet.com>]

Sent: Wednesday, 23 December 2020 1:09 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; Cheng Hoe Motor (HQ) <chmotor@singnet.com.sg>

Subject: Repair Survey (Single Joint Expert) -GBJ9072G (DOA: 19/12/2020)

Dear Sir,

OUR CLIENT – GBJ9072G

DOA : 19/12/2020 @ 1542HR

YOUR INSURED : GBJ9230S

(A) Pls provide us your surveyor listing for the selection on the survey.

(B) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards

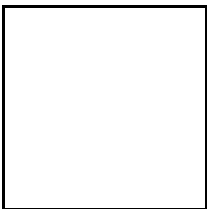
Dorlyn Li

Cheng Hoe Motor Pte Ltd

(AMK Branch)

Tel :64812001

Fax : 64821296



This email has been checked for viruses by AVG antivirus software.
www.avg.com