

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,  
Singapore 575721  
Tel : +65 8608 0808  
Email: auburnauto.claim@gmail.com

Date: 14 January 2021

## **LETTER OF DEMAND**

**Attn: Motor Claims Department**

### **ACCIDENT INVOLVING SME9050R & SHD7221S ON 18 Dec 2020 AT 20:30**

We are instructed by SME9050R, to claim damages against you or your insured, the driver of motor vehicle no. SHD7221S in connection with a road traffic accident on 18 Dec 2020, at about 20:30 Hours at Tampines Ave 1.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$980
2. Rental	\$900
3. Loss Of Use (Pre-Repair)	\$600
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	\$2707.49

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## LETTER OF AUTHORISATION

**RE: ACCIDENTS INVOLVING VEHICLE SME9050R & SHD7221S ON 18  
DEC 2020**

Dear Office In Charge,

Our Client, Healthy Wheelz Pte Ltd (UEN:202004744K) has  
authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive  
payment for this vehicle **SME9050R** in aspect for this accident as  
mentioned in the title.



(signature & company stamp required)

Client: Healthy Wheelz Pte Ltd

Name:

Designation:

Contact:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20120357  
Claimant Ref: SME9050R

We/I, Auburn Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 600.00 (Global Sum) ~~(repair cost), S\$ \_\_\_\_\_ (loss of use/rental), S\$ \_\_\_\_\_ (search fee)~~, vehicle no. SME9050R that was damaged pursuant to the accident which occurred on 18/12/2020 (date) at Tampines Ave 1 (location) involving vehicle no. SHD7221S (insured vehicle). This is pursuant to the inspection conducted on 24/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Healthy Wheelz Pte Ltd ("the third party claimant") of vehicle no. SME9050R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SME9050R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 600.00 to Auburn Auto Pte Ltd.

Dated this 09 day of October 20 21

**CLAIMANT:**

Signature:

Signed by "the workshop" (with stamp)

Name:

Daniel Mak

NRIC:

S983864661

Address:

Woodlands Drive 50  
BLK 893A #10-121

Nationality:

Singaporean

Occupation:

Workshop Advisor

**WITNESS:**

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

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Tel : +65 8608 0808

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India International Insurance Pte Ltd  
64 Cecil Street  
#04-00/#05-00 IOB Building  
Singapore 049711

Vehicle No: SME9050R

Model: Toyota Altis

## Final Bill

QTY	Description	Bill
1	Repair, Fix & Respray	\$ 980.00

\$	980.00
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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Dec 2020 20:29	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	23 Dec 2020 20:29	<b>Clm Veh Model Changed</b>	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	23 Dec 2020 20:29	<b>Clm Created</b>	Reg No: SME9050R. Acct Date: 2020/12/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Auburn Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Dec 2020 20:29	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Dec 2020 20:29	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/05	[A] HOW MEI KWAN
6	23 Dec 2020 20:29	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Dec 2020 20:29	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	23 Dec 2020 20:29	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	03 Jan 2021 19:25	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> OI SUN PIN	[A] HOW MEI KWAN
10	03 Jan 2021 19:26	<b>Clm Dtl Modified</b>	Claimant's Name: - -> HEALTHY WHEELZ PTE LTD.	[A] HOW MEI KWAN
11	03 Jan 2021 19:26	<b>Clm Veh Model Changed</b>	(204808) -> (205855) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAN
12	04 Jan 2021 11:01	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability:0%(3rd party reported that he changed lane and hit by our driver). Remark: Seek approval to reject 3rd party claim. Meantime, kindly assist to upload Insured Video in Merimen f or our viewing. Thanks.	[A] CHEW HSIAO TONG
13	04 Jan 2021 16:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/05. Mandate Remarks: Please proceed to reject TP claim since TP V damages on the side and not rear. Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
14	04 Jan 2021 16:37	<b>Adj Mandate Set</b>	Approved:0.00:Please proceed to reject TP claim since TPV damages on the side and not rear. Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
15	04 May 2021 11:37	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
16	05 Jun 2021 13:40	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
17	05 Jun 2021 13:42	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, based on IV, both parties were changing into the same lane, could we propose 50/50 to third party? Thanks.	[A] CHEW HSIAO TONG
18	07 Jun 2021 14:53	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
19	07 Jun 2021 14:55	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
20	12 Aug 2021 16:40	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
21	12 Aug 2021 16:40	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	12 Aug 2021 16:40	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2009/10/02.	[A] JOANNE LEE KHANG MIN
23	12 Aug 2021 16:40	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
24	06 Sep 2021 15:15	<b>Adj Mandate Request</b>	Cur.Req:610.00:Liability: 50% *Quantum: [(a)COR:\$980.00 + (b)LOU(4days x \$60.00): \$240.00]@5 0% =\$610.00 *Vehicle Model: Toyota Corolla Altis(1598cc) *2 recommendation repair days + 1PH +1PR S = 4days *For your approval please.	[A] CHEW HSIAO TONG
25	09 Sep 2021 11:08	<b>Adj Mandate Set</b>	Approved:610.00.	[I] Zuhaidah Bte Samsuri

Date From    Date To    Audit Type  

<b>ACTIVITY</b>
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2656518	24 Dec 2020 08:49:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SME9050R	SHD7221S	11.00
2691707	04 May 2021 08:28:10	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SME9050R	Zuhaidah Bte Samsuri	xx.xx
2716184	12 Aug 2021 16:40:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME9050R	SHD7221S	11.00