

**Re: ACCEPTANCE- LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 22/11/2021 1:32 PM

To: June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at **\$6,023.22(all-in).**

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Sunday, 21 November 2021 1:48 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** ACCEPTANCE- LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

Hi Hsiao Tong,

Your offer as below is accepted.

Pls forward DV.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

**From:** Hsiao Tong (LKKAuto)

**Sent:** Sunday, November 14, 2021 10:45 AM  
**To:** June Phua ( Cheng Hoe Motor)  
**Cc:** Admin A  
**Subject:** Re: LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**Reminder** Without Prejudice

Dear Sirs/Mdm,

We refer to our email offer at **\$6,023.22(all-in)** on 31/08/2021.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 4 October 2021 12:15 pm  
**To:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email offer at **\$6,023.22(all-in)** on 31/08/2021.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 31 August 2021 2:22 pm  
**To:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at **\$6,023.22(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 23 August 2021 8:30 am  
**To:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**Without Prejudice**

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 21/08/2021.

We will look into the matter and get back to you.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Saturday, 21 August 2021 2:44 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** LOD- SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

Hi Hsiao Tong,

LOD + doc are attached.

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, August 12, 2021 12:55 PM

**To:** June Phua ( Cheng Hoe Motor)

**Cc:** Admin A

**Subject:** Re: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**5th REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be**

deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, 16 July 2021 1:21 PM

**To:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**4th REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 31 May 2021 9:27 AM

**To:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**3<sup>rd</sup> REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 4 May 2021 12:57 PM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**2<sup>nd</sup> REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 27 March 2021 12:27 PM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 1 March 2021 9:47 AM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$5,014.21**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 6 January 2021 9:52 AM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 23 December 2020 7:11 PM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

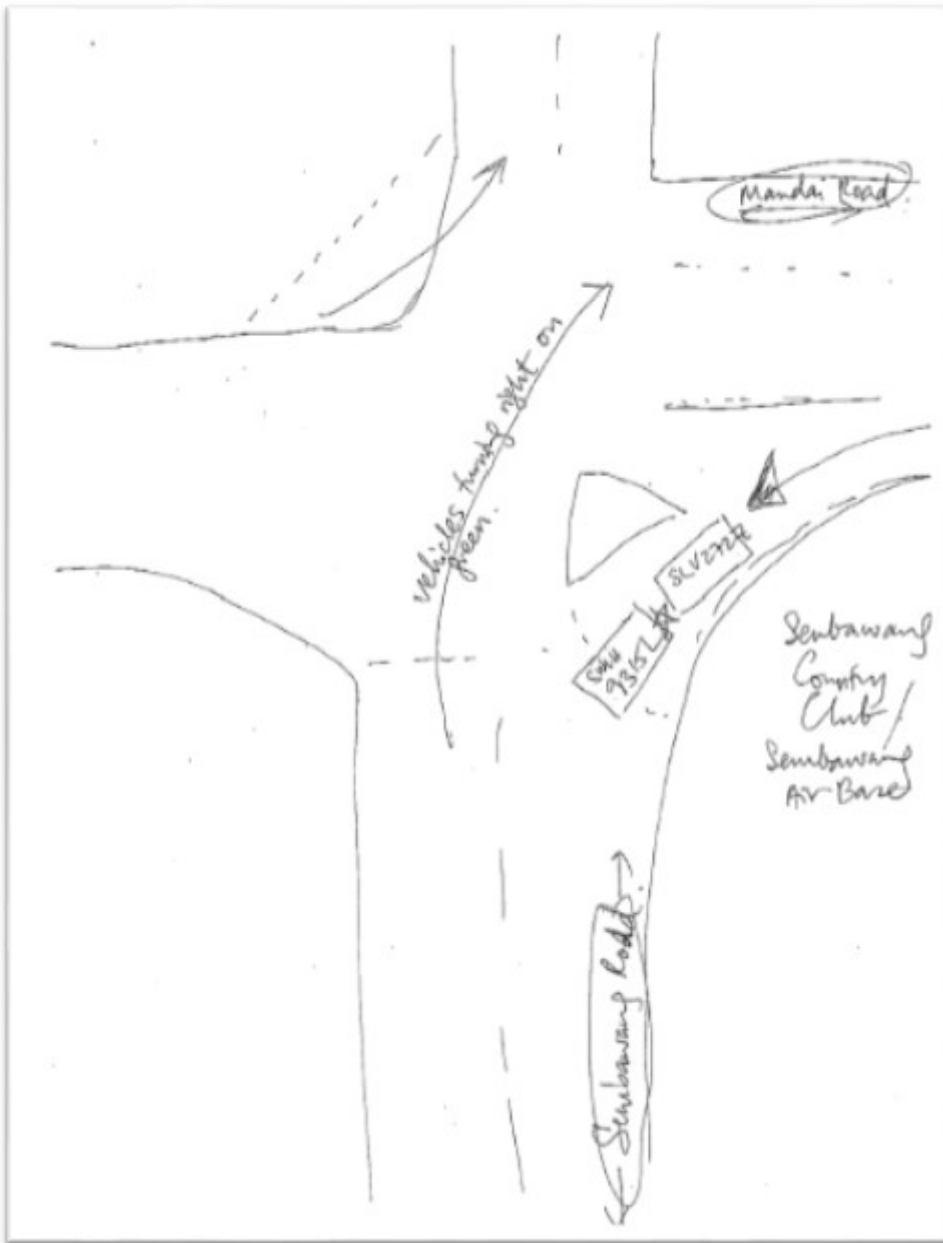
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ENQUIRY OF LIABILITY - SMH9315L \*\*\* LKK REF: CC4/AIG20014406/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I turned into the slip road which was a down hill, Car B was stationary ahead and I did not stop on time and hit Car B in the rear.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

Our respective case handler will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Wednesday, 23 December, 2020 3:01 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** ENQUIRY OF LIABILITY - SMH9315L

Dear Madam,

**OUR CLIENT – SMH9315L**

**DOA - 22/12/2020 @7.30am**

**AIG**

**INSURED - SLV272Z**

Attached our client report.

Pls let us have a copy of the statement/sketch plan of **SLV272Z** if you have it.

Also, pls advise who is the **claim handler**.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719