

Veron Chen (LKKAUTO)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 28 December 2020 1:26 PM
To: Veron Chen (LKKAUTO); SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -TRANS-CAB AUTO SERVICES PTE LTD, (TP VEHICLE: SHD 499D, INSURED VEHICLE: GBG 6914M DOA: 1/12/20)

EQI REF: DM20HO01813/JT

Dear Veron,

Kindly proceed to finalize and advise workshop to send their LOD directly to EQI.

Please let us have your survey report & billing once available.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

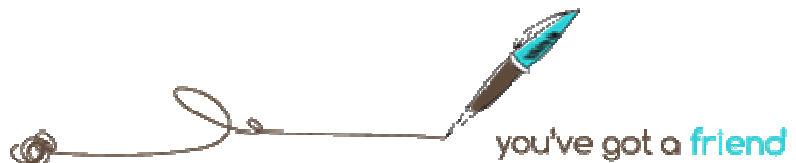
Regards,

Jaime Tay
[Executive | Claims](#)



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 28 December 2020 11:29 am
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -TRANS-CAB AUTO SERVICES PTE LTD, (TP VEHICLE: SHD 499D, INSURED VEHICLE: GBG 6914M DOA: 1/12/20)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHD 499D at M/s: TRANS-CAB AUTO SERVICES PTE LTD, NO 2 ANG MO KIO STREET 63, SINGAPORE 569111 on 4/12/20

Enclosed herewith a copy of TP's GIA, estimated cost of repair and preliminary revised.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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