

Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 17 February 2021 2:28 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 6050442124SG // LKK Ref: CC4/AIG20014400/Qpa3 [ACCIDENT INVOLVING SKZ588D(OI) & EQ650A(TP) ON 28/11/2020]

Dear Hsiao Tong,

Please proceed to reject third party's claim and submit WP report.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, February 17, 2021 12:32 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 6050442124SG // LKK Ref: CC4/AIG20014400/Qpa3 [ACCIDENT INVOLVING SKZ588D(OI) & EQ650A(TP) ON 28/11/2020]

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to the above matter.

Based on OI video footage, third party was filtering into our insured's lane and resulted the collision.

In view of this, we are intending to reject third party claim.

For your approval/comments/instruction please.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 February 2021 9:56 AM
To: Sin Yew Hup Auto Pte Ltd
Subject: [REJECTION] - Your Ref: EQ650A //LKK Ref: CC4/AIG20014400/Qpa3 [ACCIDENT INVOLVING SKZ 588D(AIG) AND EQ 650A ON 28/11/2020]
Attachments: Statement of SKZ588D.pdf; Video Screenshot(SKZ588D).pdf

Your Ref: **EQ650A** Without Prejudice
LKK Ref: CC4/AIG20014400/Qpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKZ 588D(AIG) AND EQ 650A ON 28/11/2020

We refer to the above matter.

Attached is a copy of our insured accident report and video screenshot for your easy reference. It shows that your client was driving on the most right lane instead of the middle lane as reported him. Your client was filtering into our insured's lane and resulted the accident. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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