

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 June 2021 9:16 AM
To: Marcus Ho
Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com; dawood@kianhock.com
Subject: RE: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020
Attachments: Private Settlement Form(Signed).pdf

Hi Mr Marcus,

Attached is a copy of private settlement signed by both parties for your record.

We will proceed to close file at end.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 May 2021 3:06 PM
To: Marcus Ho <marcus@kianhock.com>
Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com; dawood@kianhock.com
Subject: RE: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Mr Marcus,

Thank you for your email.

We have just received the cheque form your good office.

We will forward a copy of signed private settlement form to you once we receive from third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Marcus Ho <marcus@kianhock.com>

Sent: Monday, 31 May 2021 1:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com; dawood@kianhock.com

Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Hsiao Tong,

Apologise, following up on the previous email. This is the attached scanned copy of the cheque.



A/C PAYEE ONLY

Pay Comfort DelGro Engineering Pte
\$2,100.00
Singapore Dollars

KH INSTRUMENTATION PTE. LTD.

| Cheque No.

| Bank No.

| Account No.

⑆4⑆004110⑆7339⑆629⑆22⑆

On Mon, May 31, 2021 at 1:09 PM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao,

1. We had mailed out the cheque on last Tuesday 25th May 2021, please see attached scanned copy of the cheque.
2. Attached hereby is the private settlement form for KHI and Comfort Delgro signed by Mr Dawood, Executive Director of KH Instrumentation Pte Ltd

On Mon, May 24, 2021 at 10:56 AM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao,

Noted from Mr Dawood (copied hereby) that the driver of the vehicle does not want to sign the form. Dawood suggested that to pass the private settlement form to the taxi driver and let him sign first before we sign.

Should you have any question, please do not hesitate to contact Dawood or myself.

Thanks and Kind Regards,

On Tue, May 18, 2021 at 9:33 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Mr Marcus,

We refer to the above matter.

As per our telephone conversation on 04/05/2021, we have managed to negotiate with third party and confirm settlement amount at **\$2,100.00(all-in)**.

Please issue the following cheque: -

1. **\$ 2,100.00** payable to **ComfortDelGro Engineering Pte Ltd**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Avenue 1

#01-25 Paya Ubi Industrial Park

Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marcus Ho <marcus@kianhock.com>

Sent: Monday, 3 May 2021 1:53 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: SHERMAINE@KIANHOCK.COM <SHERMAINE@kianhock.com>; yclbrian@kianhock.com

<yclbrian@kianhock.com>; dawood KianHock <dawood@kianhock.com>

Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Hsiao Tong,

Spoken with Mr Dawood.

We agreed to pay the full costs of \$2,343.96 only per the following table.

1. Cost of Repair (with GST)	\$ 1,316.01
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$80.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,343.96

Please let us the supporting documents to substantiate and process the payments.

Thanks and Kind Regards,

On Mon, May 3, 2021 at 1:34 PM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao Tong,

Sorry to keep you waiting. We are pending reply from upper management.

We will reply to you soonest once we have received instruction from the upper management.

Copied hereby is Mr Dawood, executive director of KH Instrumentation for your information.

Thanks and Kind Regards,

On Mon, May 3, 2021 at 11:43 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Sirs/Mdm,

We refer to our email dated 11 March 2021.

Please let us have your decision. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 19 March 2021 3:54 PM

To: Marcus Ho <marcus@kianhock.com>

Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com

Subject: RE: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD
ON 22/12/2020

Hi Mr Marcus,

Contents noted.

Appreciate if you could get back to us by end of this month. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Marcus Ho <marcus@kianhock.com>

Sent: Friday, 19 March 2021 3:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com

Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Dear Ms Chew,

1. We refer to your email of 11 March 2021.
2. We would require more time to consider the private settlement offer made therein and will let you know our decision in due course.
3. Thank you.

On Thu, Mar 11, 2021 at 8:46 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Hi Ms Shermaine,

We refer to the above matter.

As discussed with your Mr Brian yesterday, this matter will be private settled by your good office.

We have tried to negotiate at best with third party repairer and they are willing to settle the matter at **\$2,100.00**(including repair cost, loss of rental, loss of income). Summary of claim amount is as follows: -

Third Party Claim Amount (including repair cost, loss of rental, loss of income)	\$ 2,100.00
LKK Professional Fee (with GST)	\$ 342.40

Please issue the following 2 cheques:

1. **\$ 2,100.00** payable to **ComfortDelGro Engineering Pte Ltd.**
2. **\$ 342.20** payable to **LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:
LKK AUTO CONSULTANTS PTE LTD

51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do).

Please let us have your decision within the next 10 days. Thanks.

Kindly call the undersigned should your need further assistance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 March 2021 2:15 PM

To: SHERMAINE@KIANHOCK.COM

Subject: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD
ON 22/12/2020

10 March 2021

M/s KH INSTRUMENTATION PTE LTD

[By Email Only]

Attention: The Management

Dear Ms Shermaine,

You Ref: GBG1287Y

Our Ref: CC4/AIG20014384/T1pa3

ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

We refer to the above matter and our tele-conversation earlier.

As discussed, enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately: -

1. Cost of Repair (with GST)	\$ 1,316.01
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$80.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,343.96

Please let us have your decision within the next 14 days.

Kindly call the undersigned should your need further assistance.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

--

Best Regards,

Marcus Ho Li Chun

Financial Controller

Kian Hock Engineering Pte Ltd

*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578*

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

--

Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578*

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

--

Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

50 Bukit Batok Street 23

#05-26/27, Midview Building

Singapore 659578

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

--

Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

50 Bukit Batok Street 23

#05-26/27, Midview Building

Singapore 659578

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

--

Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

50 Bukit Batok Street 23

#05-26/27, Midview Building

Singapore 659578

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

--

Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

50 Bukit Batok Street 23

#05-26/27, Midview Building

Singapore 659578

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850


PRIVATE SETTLEMENT

"We/I, ComfortDelGro Engineering Pte Ltd (199506048W), workshop of motor vehicle SHB3065M hereby agree to accept the sum of (S\$2,100.00) as payment from the owner/driver of the motor vehicle GBG1287Y, KH INSTRUMENTATION PTE LTD (201008675E) for the repair to the damages and loss of rental/use to the owner of the motor vehicle SHB3065M as a result of the accident involving motor vehicle SHB3065M and GBG1287Y on 22/12/2020 along/at SUNGEI RD X SERANGOON RD.

We/I, ComfortDelGro Engineering Pte Ltd (199506048W), workshop of motor vehicle SHB3065M hereby agree that there will be no any further property damage claim(s) to the driver of motor vehicle SHB3065M at the time of the incident against the owner and insurer of the motor vehicle GBG1287Y for the above mentioned accident upon accepting the amount of S\$2,100.00.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of May (month) 2021 (year)

Vehicle Number: SHB3065M	Vehicle Number: GBG1287Y
Name: COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	Name: <u>Dawood</u>
Signature: <u>[Signature]</u>	Signature: <u>[Signature]</u>
Company Stamp/Chop: CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	Company Stamp/Chop: 
Date: <u>04/06/2021</u>	Date: <u>25/05/2021</u>

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 June 2021 9:19 AM
To: 'Tan, Bennie-WZ'
Cc: Admin A
Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK
REF: CC4/AIG20014384/T1pa3
Attachments: Private Settlement Form(Signed).pdf

Hi Bennie,

OI has settled third party claim.

We will proceed to close file and submit our invoice to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Thursday, 6 May 2021 3:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF:
CC4/AIG20014384/T1pa3

Hi Hsiao Tong

Noted on this.

Thanks.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, May 6, 2021 2:43 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Thank you for your email.

Please be informed that our insured will settle third party claim. However insured is not willing to settle LKK professional fee as LKK is not engaged by them to handle this matter.

In view of this, please advise if we may proceed to submit our invoice to AIG. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 11 March 2021 11:33 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

Hi Hsiao Tong

Further to the email below.

FYI. We have repudiated all liabilities to OI for the above accident. Copy of formal letter been sent to OI.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, March 10, 2021 2:53 PM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Thank you for your email.

The Class 3C licence will allow the holder to drive all Class 3 vehicles except light goods vehicles, mini vans and small buses. We have just spoken to OI PIC, Ms Shermaine on this matter. She is aware that her driver is holding Class 3C driving licence which is not allowed to drive a commercial vehicle. According to her, her manager had passed this matter to lawyer for handling but she is not sure on the progress/status.

We have advised her on third party claim amount and she will check with her manager see if they wants to do private settlement.

We will update once OI get back to us. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 10 March 2021 11:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

Hi Hsiao Tong

Reference to the mandate request.

Please note the previous mandate been revoked as there is a potential licencing issue detected. OID currently holding a Class 2B & 3C driving licence.

Kindly confirm if checks been made on whether OID was able to drive OI vehicle which is a commercial vehicle.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ

Sent: Monday, January 4, 2021 1:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

Hi Hsiao Tong

Thank you for your prompt assistance

Based on TP's video, I agree with your assessment – OI was travelling straight on the wrong lane contrary to the account given by insured's driver. Please proceed to settle at best.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, December 31, 2020 11:07 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Attached is a copy of video footage from third party for your reference.
From third party video, our insured driver was going straight instead of turning left as reported by him and caused the accident. We are of the view that liability is not in our driver's favour.

Kindly let us have your comments/instruction after review the matter.
Thanks.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 29 December 2020 9:00 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Monday, 28 December, 2020 6:01 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020)

Hi LKK Team

Reference to the above matter.

Kindly assist to request for TP video footage for our necessary review as insured driver is disputing on liability.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.