

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 May 2021 3:06 PM
To: Marcus Ho
Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com; dawood@kianhock.com
Subject: RE: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Mr Marcus,

Thank you for your email.

We have just received the cheque form your good office.

We will forward a copy of signed private settlement form to you once we receive from third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Marcus Ho <marcus@kianhock.com>
Sent: Monday, 31 May 2021 1:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com; dawood@kianhock.com
Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Hsiao Tong,

Apologise, following up on the previous email. This is the attached scanned copy of the cheque.



A/C PAYEE ONLY

Pay Comfort DelGro Engineering Pte

Singapore
Dollars

\$2,100.00

KH INSTRUMENTATION PTE. LTD.

| Cheque No.

| Bank No.

| Account No.

⑆4⑆004110⑆7339⑆629⑆22⑆

On Mon, May 31, 2021 at 1:09 PM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao,

1. We had mailed out the cheque on last Tuesday 25th May 2021, please see attached scanned copy of the cheque.
2. Attached hereby is the private settlement form for KHI and Comfort Delgro signed by Mr Dawood, Executive Director of KH Instrumentation Pte Ltd

On Mon, May 24, 2021 at 10:56 AM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao,

Noted from Mr Dawood (copied hereby) that the driver of the vehicle does not want to sign the form.
Dawood suggested that to pass the private settlement form to the taxi driver and let him sign first before we sign.

Should you have any question, please do not hesitate to contact Dawood or myself.

Thanks and Kind Regards,

On Tue, May 18, 2021 at 9:33 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Mr Marcus,

We refer to the above matter.

As per our telephone conversation on 04/05/2021, we have managed to negotiate with third party and confirm settlement amount at **\$2,100.00(all-in)**.

Please issue the following cheque: -

1. **\$ 2,100.00** payable to **ComfortDelGro Engineering Pte Ltd**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Avenue 1

#01-25 Paya Ubi Industrial Park

Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marcus Ho <marcus@kianhock.com>

Sent: Monday, 3 May 2021 1:53 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: SHERMAINE@KIANHOCK.COM <SHERMAINE@kianhock.com>; yclbrian@kianhock.com

<yclbrian@kianhock.com>; dawood KianHock <dawood@kianhock.com>

Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Hi Hsiao Tong,

Spoken with Mr Dawood.

We agreed to pay the full costs of \$2,343.96 only per the following table.

1. Cost of Repair (with GST)	\$ 1,316.01
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$80.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,343.96

Please let us the supporting documents to substantiate and process the payments.

Thanks and Kind Regards,

On Mon, May 3, 2021 at 1:34 PM Marcus Ho <marcus@kianhock.com> wrote:

Hi Hsiao Tong,

Sorry to keep you waiting. We are pending reply from upper management.

We will reply to you soonest once we have received instruction from the upper management.

Copied hereby is Mr Dawood, executive director of KH Instrumentation for your information.

Thanks and Kind Regards,

On Mon, May 3, 2021 at 11:43 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Sirs/Mdm,

We refer to our email dated 11 March 2021.

Please let us have your decision. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 19 March 2021 3:54 PM

To: Marcus Ho <marcus@kianhock.com>

Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com

Subject: RE: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD
ON 22/12/2020

Hi Mr Marcus,

Contents noted.

Appreciate if you could get back to us by end of this month. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Marcus Ho <marcus@kianhock.com>

Sent: Friday, 19 March 2021 3:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SHERMAINE@KIANHOCK.COM; yclbrian@kianhock.com

Subject: Re: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

Dear Ms Chew,

1. We refer to your email of 11 March 2021.
2. We would require more time to consider the private settlement offer made therein and will let you know our decision in due course.
3. Thank you.

On Thu, Mar 11, 2021 at 8:46 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Hi Ms Shermaine,

We refer to the above matter.

As discussed with your Mr Brian yesterday, this matter will be private settled by your good office.

We have tried to negotiate at best with third party repairer and they are willing to settle the matter at **\$2,100.00**(including repair cost, loss of rental, loss of income). Summary of claim amount is as follows: -

Third Party Claim Amount (including repair cost, loss of rental, loss of income)	\$ 2,100.00
LKK Professional Fee (with GST)	\$ 342.40

Please issue the following 2 cheques:

1. **\$ 2,100.00** payable to **ComfortDelGro Engineering Pte Ltd.**
2. **\$ 342.20** payable to **LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:
LKK AUTO CONSULTANTS PTE LTD

51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do).

Please let us have your decision within the next 10 days. Thanks.

Kindly call the undersigned should your need further assistance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 March 2021 2:15 PM

To: SHERMAINE@KIANHOCK.COM

Subject: ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD
ON 22/12/2020

10 March 2021

M/s KH INSTRUMENTATION PTE LTD

[By Email Only]

Attention: The Management

Dear Ms Shermaine,

You Ref: GBG1287Y

Our Ref: CC4/AIG20014384/T1pa3

ACCIDENT INVOLVING GBG 1287Y(AIG) AND SHB 3065M AT/ALONG SUNGEI RD X SERANGOON RD ON 22/12/2020

We refer to the above matter and our tele-conversation earlier.

As discussed, enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately: -

1. Cost of Repair (with GST)	\$ 1,316.01
2. Loss of Rental (5days x \$125.19)	\$ 625.95
3. Loss of Income (5days x \$80.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,343.96

Please let us have your decision within the next 14 days.

Kindly call the undersigned should your need further assistance.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

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Best Regards,

Marcus Ho Li Chun

Financial Controller

Kian Hock Engineering Pte Ltd

*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578*

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

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Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578*

Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850

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Best Regards,

Marcus Ho Li Chun
Financial Controller

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#05-26/27, Midview Building
Singapore 659578
Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850*

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Best Regards,

Marcus Ho Li Chun
Financial Controller

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*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578
Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850*

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Best Regards,

Marcus Ho Li Chun
Financial Controller

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*50 Bukit Batok Street 23
#05-26/27, Midview Building
Singapore 659578
Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850*

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Best Regards,

Marcus Ho Li Chun
Financial Controller

Kian Hock Engineering Pte Ltd

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#05-26/27, Midview Building
Singapore 659578
Tel: 6358 4333 | Fax: 6358 4330 | HP: 9241 6850*