

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 31 December 2020 11:07 AM
To: Tan, Bennie-WZ
Cc: Tee, Chee-Wah; Admin A
Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3
Attachments: SHB3065M vs GBG1287Y_TP VIDEO.avi

Hi Bennie,

Attached is a copy of video footage from third party for your reference.
From third party video, our insured driver was going straight instead of turning left as reported by him and caused the accident. We are of the view that liability is not in our driver's favour.

Kindly let us have your comments/instruction after review the matter.
Thanks.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 December 2020 9:00 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020) *** LKK REF: CC4/AIG20014384/T1pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Monday, 28 December, 2020 6:01 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: AIG Ref: 0818953320SG-003 || TP veh: SHB3065M (DOA: 22/12/2020)

Hi LKK Team

Reference to the above matter.

Kindly assist to request for TP video footage for our necessary review as insured driver is disputing on liability.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

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