

## Nivitha (LKK Auto)

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**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Wednesday, 23 December 2020 4:53 PM  
**To:** Ryder Auto workshop; assignments; 'SUR'  
**Cc:** Teo, Grace; Gnoh, Pau Loong  
**Subject:** RE: Ref : CMTD2003766/GPL RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB4097K; Our Vehicle: SLR3503J Accident involving SLR3503J & GBB4097K On 22 Dec2020

Without Prejudice

Dear June,

We refer to your email.

We will appoint LKK Auto to conduct the survey on SLR3503J.

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Aside to LKK Auto,

Please conduct the survey on SLR3503J on a strictly without Prejudice Basis.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, December 23, 2020 11:12 AM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Re: Ref : CMTD2003766/GPL RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB4097K; Our Vehicle: SLR3503J Accident involving SLR3503J & GBB4097K On 22 Dec2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Melvin,

As spoken, kindly assign LKK Auto Consultants.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Wed, Dec 23, 2020 at 10:47 AM Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)> wrote:

Dear Sir,

Kindly send us a list of 10 surveyor's companies to choose for the survey.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277

On Wed, Dec 23, 2020 at 10:40 AM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2003766/GPL

**Without Prejudice**

Date: 23.12.2020

**Attention:**

**RYDER AUTO PTE LTD**

Dear June,

**ACCIDENT INVOLVING SLR3503J & GBB4097K ON 22.12.2020**

We refer to your Notice of Accident dated 22/12/2020.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

Claims Division

**D:** 6322 4667 | **T:** 6461 6555



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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, December 22, 2020 3:01 PM

**To:** Claims - Motor Survey <[MotorSurvey@sampo.com.sg](mailto:MotorSurvey@sampo.com.sg)>; Henry, Irene James <[irene.henry@sampo.com.sg](mailto:irene.henry@sampo.com.sg)>; Teo, Grace <[grace.teo@sampo.com.sg](mailto:grace.teo@sampo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBB4097K; Our Vehicle: SLR3503J Accident involving SLR3503J & GBB4097K On 22 Dec2020

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Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

