

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 23 December 2020 3:46 PM
To: Michelle Ong Siew Bee; 'SUR'; 'assignments'
Cc: Tan Kah Leong; Claims Dept of CTI
Subject: RE: SNM20D204981/C02/SKG5145R/TANKL / FW: Direct Settlement - Our Ref: SME9971H; Your Insured SKG5145R DOA 19/12/2020
Attachments: SME9971H.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Sent: Wednesday, December 23, 2020 3:39 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204981/C02/SKG5145R/TANKL / FW: Direct Settlement - Our Ref: SME9971H; Your Insured SKG5145R DOA 19/12/2020
Importance: High

Dear Jenny,

We are agreeable to 9. Mohd Taufikh (LKK).

Kindly revert on liability clearance before arranging for survey.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 23 December 2020 3:35 PM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204981/C02/SKG5145R/TANKL / FW: Direct Settlement - Our Ref: SME9971H; Your Insured SKG5145R DOA 19/12/2020

Without Prejudice

Our reference: SNM20D204981/C02/ SKG5145R/tankl
Your reference: SME9971H

Dear Sirs / Madam,

ACCIDENT INVOLVING SKG5145R & SME9971H on 19/12/2020

We refer to your email of 22/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Kah Leong at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 23, 2020 3:22 PM

To: michelle.ong@wearnes.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204981/C02/SKG5145R/TANKL / FW: Direct Settlement - Our Ref: SME9971H; Your Insured SKG5145R DOA 19/12/2020

Dear Jenny,

Please conduct PRS for SME9971H.

Note: officer in charge – Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Sent: Tuesday, 22 December 2020 4:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Direct Settlement - Our Ref: SME9971H; Your Insured SKG5145R DOA 19/12/2020
Importance: High

Dear Sirs,
We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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