

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 December 2020 3:09 PM
To: assignments
Cc: Wah Hong Motors & Credit Pte Ltd; Claims Dept of CTI
Subject: RE: SNM20D204957/C02/S5337CD/CHNGPW / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGM4977D AND S5337CD ON 20/12/2020

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Wednesday, 23 December 2020 3:00 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D204957/C02/S5337CD/CHNGPW / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGM4977D AND S5337CD ON 20/12/2020

Hi Adeline,

We would like to appoint LKK any surveyor for above mention vehicle.

On 23/12/2020 2:28 pm, Adeline Chng wrote:

Without Prejudice

Our reference: SNM20D204957 C02/ S5337CD /Chngpw
Your reference: SGM4977D

Dear Sirs

ACCIDENT INVOLVING S5337CD & SGM4977D ON 20/12/2020

We refer to your email of 22/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 23 December 2020 1:18 PM
To: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204957/C02/S5337CD/CHNGPW / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGM4977D AND S5337CD ON 20/12/2020

Dear Adeline,

Please conduct PRS for SGM4977D.

Note: officer in charge – Kah Leong 63896155.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Tuesday, 22 December 2020 10:56 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SGM4977D AND S5337CD ON 20/12/2020

Dear Sirs/Madam,

Please find the attached GIA and PRS Letter for your perusal.

Kindly arrange Pre-Repair Survey for this vehicle.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin Wee

HP: 87783338

Office: 67737377

--

Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3555
Website: www.wahhong.sg
Mail: motor@wahhong.sg



CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this mes recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibi this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted third party service providers and agents (acting on our behalf).

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you receive this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purpose of providing financial services. For more information, please refer to our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by law, third party service providers and agents (acting on our behalf).