

Shiau Chan (LKKAUTO)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Sunday, 27 December 2020 11:42 PM
To: Shiau Chan (LKKAUTO); Teo, Ericweihong; SUR; Boyogan, Joane
Cc: Olea, Maricel; PRDSG.DFILE
Subject: #2290300687SG003#023# // PRE-REPAIR INSPECTION REQUEST – SLD5556S vs SKN6982Y (OI) on D.O.A.: 22/12/2020

Hi Shiau,

Thank you for your referral.

Hi Joane,

The above feature 004 was assigned to you as per our listing.

The feature is yet to be opened.

For your review and proactive engagement as appropriate, thank you.

Regards,

Kathlyn Cheok
Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65)64191880
Cheok.leewai@aig.com | www.aig.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

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From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 24 December 2020 5:46 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>; Olea, Maricel <Maricel.Olea@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD5556S vs SKN6982Y (OI) on D.O.A.: 22/12/2020

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Dear Maricel/Kathlyn,

We have conducted the TP WP of SLD 5556S.

Please be informed that there is BI involved.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 December 2020 2:54 PM

To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa'

<NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni'

<Divyashni.Subramaniam@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD5556S vs SKN6982Y (OI) on D.O.A.: 22/12/2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Sent: Wednesday, 23 December 2020 2:35 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD5556S vs SKN6982Y (OI) on D.O.A.: 22/12/2020

Hi,

Please refer to the enclosed request from **RIAZ LLC**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: riaz@justice.com.sg <riaz@justice.com.sg>

Sent: Wednesday, December 23, 2020 2:19 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: atmy3004@yahoo.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; riaz@justice.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKN6982Y AND SLD5556S ON 22/12/2020

WITHOUT PREJUDICE

Dear Sir,

We refer to your email below dated 23 December2020.

Please appoint **Adrian Ling** from **LKK Auto Consultants Pte Ltd** as our mutual surveyor.

Thank you.

Best regards,

LeeLian

RIAZ LLC

From: Teo, Ericweihong

Sent: Wed, 23 Dec 2020 04:01:52 +0000

To: riaz@justice.com.sg

Cc: 'Alex Tan', Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SKN6982Y AND SLD5556S ON 22/12/2020

-

Without Prejudice

-

Your Reference: SLD 5556S (D) JIPPUN

Our Reference : SKN6982Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: SIA LEE LIAN <riaz@justice.com.sg>

Sent: Wednesday, December 23, 2020 9:14 AM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: 'Alex Tan' <atmy3004@yahoo.com>

Subject: [EXTERNAL] PRI RIAZ REF: SLD 5556S (D) JIPPUN YOUR REF: SKN 6982Y

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear sirs,

We refer to the above captioned matter.

Please find the enclosed notice of accident for your immediate action.

Thank you.

Best regards,

LeeLian

RIAZ LLC

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