

**Summer Lee (LKK Auto)**

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**From:** do not reply <donotreply@axa.com.sg>  
**Sent:** Wednesday, 23 December, 2020 2:01 PM  
**To:** Ganesh  
**Cc:** filenet-ctom-p-sg  
**Subject:** SOM02ZCL\_[TP REF:JLC.1696.2020.PD(G) ] \_Accident Involving SMG8294A & SGE8872M\_along\_TBC on 22/12/2020 NA PersonalAutoLine

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

**Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888 or email us at [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

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Best Regards  
Shailendra

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**From:** Ganesh [mailto:executive@johnlawchambers.com]  
**Sent:** Wednesday, December 23, 2020 12:55 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; zolar.auto@gmail.com; admin@johnlawchambers.com  
**Subject:** [EXTERNAL] RE: SOM02ZCL\_[TP REF:JLC.1696.2020.PD(G) ] \_Accident Involving SMG8294A & SGE8872M\_along\_TBC on 22/12/2020 NA PersonalAutoLine

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

***GANESH.V***

**JOHN LAW CHAMBERS LLC**

151 Chin Swee Road  
#10-07 Manhattan House  
Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** Wednesday, 23 December 2020 11:52 am

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** SOM02ZCL\_[TP REF:JLC.1696.2020.PD(G) ] \_Accident Involving SMG8294A & SGE8872M\_along\_TBC on 22/12/2020 NA PersonalAutoLine

“Without Prejudice”

Dear Sir/Mdm

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)  
Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)  
Tay Beng Hee (AutoProbe Consultants)  
Samuel Phun (AutoProbe Consultants)  
LKK Auto Cosultants Pte Ltd  
AXA In House Surveyors (AXA Insurance Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-8804888.

Yours sincerely,  
Shailendra

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Motor Claims Team  
AXA Insurance Travel & PA Claims Department AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Tel: 1800 880 4888  
Website: [www.axa.com.sg](http://www.axa.com.sg)

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**From:** Ganesh [<mailto:executive@johnlawchambers.com>]  
**Sent:** Wednesday, December 23, 2020 10:54 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** [zolar.auto@gmail.com](mailto:zolar.auto@gmail.com); [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)  
**Subject:** [EXTERNAL] PRI - SGE8872M OUR REF: JLC.1696.2020.PD(G) YOUR REF: TO BE ADVISED

**OUR REF: JLC.1696.2020.PD(G)**

**YR REF: TO BE ADVISED**

**OUR VEH: SGE8872M**

**YR VEH: SMG8294A**

**DOA: 22.12.2020**

**LOC: YIO CHU KANG ROAD**

.....  
**23.12.2020**

**AXA INSURANCE**

**BY EMAIL**

8 SHENTON WAY,  
#24-01 AXA TOWER,  
SINGAPORE 068811.

**ACCIDENT INVOLVING MOTOR VEHICLES SGE8872M AND SMG8294A ALONG YIO CHU KANG ROAD ON 22.12.2020.**

Dear Sir/Madam,

We act for the owner of the vehicle no. **SGE8872M.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**ZOLAR AUTO SERVICES  
NO. 8 KAKI BUKIT AVENUE 4  
#06-43 PREMIER @ KAKI BUKIT (GATE 2)  
SINGAPORE 415875.**

**CONTACT PERSON: PAMELA CHUA  
H/P: 9185 4218  
EMAIL: [zolar.auto@gmail.com](mailto:zolar.auto@gmail.com)**

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

***GANESH.V***

**JOHN LAW CHAMBERS LLC**

151 Chin Swee Road  
#10-07 Manhattan House  
Singapore 169876.

TEL: 65926983 / 65926984

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