

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 April 2021 8:37 AM
To: 'Trident Auto'
Subject: RE: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G ***
LKK REF: CC4/AIG20014330/Apa3
Attachments: DV_SKT 2836G.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$13,800.00(all-in)**.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>
Sent: Monday, 26 April 2021 10:17 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

We confirm to accept the offer at a global sum \$13,800.00 (all in), please send us the discharge voucher.

Warmest Regards,
ZHE CHIAN

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On Sun, Apr 25, 2021 at 12:07 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$13,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 14 April 2021 5:33 PM

To: Trident Auto <tridentauto.claims@gmail.com>

Subject: RE: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

We are still pending for mandate from AIG.

We will follow up and get back to you.

Kindly bears with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Tuesday, 13 April 2021 6:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

Is there any update regarding the settlement?

Warmest Regards,
ZHE CHIAN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Wed, Apr 7, 2021 at 9:18 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We are pending mandate approval from AIG.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Tuesday, 6 April 2021 10:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

Is there any update regarding the settlement?

Warmest Regards,
ZHE CHIAN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Tue, Mar 30, 2021 at 11:18 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate from AIG.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Tuesday, 30 March 2021 11:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

Is there any update regarding the settlement?

Warmest Regards,
ZHE CHIAN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Mon, Mar 22, 2021 at 10:17 AM Trident Auto <tridentauto.claims@gmail.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Sorry, kindly find the attached for the rental agreement.

Warmest Regards,
ZHE CHIAN
Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Mon, Mar 22, 2021 at 10:08 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Kindly provide a copy of rental agreement as well.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>
Sent: Monday, 22 March 2021 9:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Hi,

Kindly find the attached for the rental invoice.

Warmest Regards,
ZHE CHIAN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Fri, Mar 19, 2021 at 8:25 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to your below email.

Kindly confirm if you are claiming for loss of rental **OR** loss of use. If claim rental, please provide rental agreement and receipt.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Wednesday, 17 March 2021 6:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Hsiao Tong,

We are claiming as per below:

Cost of Repair	\$12,500.00 (L/sum)
Loss of Rental	\$1,920.00 (16 days x \$120)
LTA Search	\$7.45
Total	\$14,427.45

Enclosed the relevant documents of our client's claims.

Please look into this matter and revert for the settlement as soon as possible.

Warmest Regards,
ZHE CHIAN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Tue, Mar 9, 2021 at 12:30 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 29 December 2020 3:51 PM

To: Trident Auto <tridentauto.claims@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Tuesday, 29 December 2020 3:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: AIGENCRYPT Liability Clearance - Accident Involving SKT2836G & SKT7637G *** LKK REF: CC4/AIG20014330/Apa3

Hi OIC,

Is there any update with regards to the liability clearance?

Thank you

Warmest Regards,
DARYL CHIEN

Trident Auto Service Centre Pte Ltd
8 Kaki Bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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On Wed, Dec 23, 2020 at 5:45 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Trident Auto <tridentauto.claims@gmail.com>

Sent: Wednesday, December 23, 2020 9:42 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Liability Clearance - Accident Involving SKT2836G & SKT7637G

This message is from an external sender; be cautious with links and attachments.

Dear OICs,

Please kindly revert with liability clearance as soonest.

Warmest Regards,
DARYL CHIEN

Trident Auto Service Centre Pte Ltd
8 Kaki bukit Ave 4 #02-44 Premier @ Kaki Bukit
Singapore 415875
T (65) 6344 1918 F (65) 6744 9778

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