

Ref : CT1220 / SHD3284L /KS(st)
Ref:
Date : 18-Jan-2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3284L YOUR INSURED SGS2118Z
AND OTHER ON 18-Dec-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3284L** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SGS2118Z** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 3 days Loss of Rental @ \$ 114.95 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 GIA / LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing Fee

\$	513.60
\$	344.85
\$	-
\$	2.00
\$	-
\$	-
\$	860.45

HIRER'S CLAIM

- 7 3 days Loss of Income @ \$ 80.00 per days

\$ 240.00

Total Claims : \$ 1,100.45

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **SGS2118Z**
- c) GIA / Police report/s of : **SHD3284L**
- d) Letter of authority from owner / hirer / operator
() Certificate of Insurance
() Photograph/s of Accident Scene
() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3284L , SGS2118Z
ALONG ESSO TANGLIN RD****ON 18-Dec-20 16:00****I / We HSU CHEN TAN WINSO... (Hirer) NRIC No.: SXXXX149G****and/or (Relief) NRIC No.: SXXXX149G****Taxi Number SHD3284L****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 21-Dec-2020**Name of Hirer HSU CHEN TAN WINSON (XU ZHENDAN)****Hirer NRIC SXXXX149G****Signature :****Address 880 YISHUN STREET 81 #03-263
760880****Contact No. 97558168**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Global Sum) for vehicle no. SHD 3284L that was damaged pursuant to the accident which occurred on 18/12/2020 (date) along 353 TANGLIN ROAD (location) involving vehicle no/s SGS 2118Z.

This is pursuant to the inspection conducted on 22/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3284L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3284L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of NOV (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508959

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

REG. NO. M2-8921817-3

TAX INVOICE

 COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

 78 SHENTON WAY AIG BUILDING #07-16
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

 VEHICLE NO
 SHD3284L

 MAKE
 HYUNDAI

 MODEL
 I-40

 DATE OF REG
 08.07.2016

 CHASSIS CODE
 KMHLB41UMGU091879

 INV. NO/DATE
 91540979 12.01.2021

 JOB NO.
 305440294

ODOMETER READING

 DATE/TIME IN
 21.12.2020 13:30

Description : 3P 18.12.2020

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	PB	PANEL BEATING	280.00	280.00
0002	SP	SPRAYPAINT CHARGE	200.00	200.00
SUB-TOTAL			:	480.00

Items total 480.00

Add GST @ 7.000 % 33.60

Invoice amount 513.60

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:

 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91540979	513.60	

REG. NO. M2-8921817-3 T20120396

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

Date: 11 January 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

VEHICLE NO
SHD3284L

INV. NO/DATE
91540979 12.01.2021

MAKE
HYUNDAI

JOB NO.
305440294

CONTACT NO: 64193000 3225094

MODEL
I-40

ODOMETER READING

DATE OF REG
08.07.2016

DATE/TIME IN
21.12.2020 13:30

CHASSIS CODE
KMHLB41UMGU091879

Issued by : KATHERINETAN 12.01.2021 09:37:43
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

We refer to the above-mentioned accident and Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number: CLSO/57/57. XXXX149G a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$114.95 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:

205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010004

91540979

513.60

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20120396

Date: 11 January 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/12/2020 @ 16:00 hrs
ALONG ESSO TANGLIN RD
INVOLVING SGS2118Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3284L** (the "Taxi"). The Taxi was hired to **HSU CHEN TAN WINSON (XU ZHENDAN) IC NO SXXXX149G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGS2118Z

Date of Accident

18/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **26/06/2019 - 25/06/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **21/12/2020 15:47**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

AOL

Man

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 6 April 2021 5:37 PM
To: MAS.ROMANO.ROHIN@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG20014328/T1ga3 ***
ACCIDENT INVOLVING SGS 2118Z & SHD 3284L ON 18/12/2020 ***

Our Ref: CC4/AIG20014328/T1ga3

06 APRIL 2021

MAS ROMANO BIN ROHIN

Dear Sir/Madam,

ACCIDENT INVOLVING SGS 2118Z & SHD 3284L ON 18/12/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 3284L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHD3284L (9381930603SG)**
[SGS2118Z]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 18 2020 4:00PM

[MAS ROMANO BIN ROHIN]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **15/09/2021 10:13 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1010.45) - SHD3284L - Claim Handler: Lee, Ming-Yao**

Approved:1010.45.