

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 22 December 2020 1:55 PM  
**To:** 'Teo, Ericweihong'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMT9201T vs SLC2487H (OI) on D.O.A.: 17/12/2020  
  
**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Tuesday, 22 December 2020 11:47 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMT9201T vs SLC2487H (OI) on D.O.A.: 17/12/2020

Hi,

Please refer to the enclosed request from **Alan's United Auto Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Mr. Kenneth Kong** as Single Joint Expert as requested.

Please be informed that insured has yet to file GIA report.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore— Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>

**Sent:** Tuesday, December 22, 2020 11:38 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC2487H AND SMT9201T ON 17/12/2020

Dear Person In-Charge

We like to let LKK Auto Consultants Pte Ltd , Mr. Kenneth Kong to conduct the PRI ,thank you .

Regards

kenny

Alan's United Auto Pte Ltd

64538686

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**From:** Teo, Ericweihong

**Sent:** Tue, 22 Dec 2020 03:12:01 +0000

**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)

**Cc:** [shijie@alanutd.com](mailto:shijie@alanutd.com), Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLC2487H AND SMT9201T ON 17/12/2020

Without Prejudice

-

Your Reference: SMT9201T

Our Reference : SLC2487H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** Tuesday, December 22, 2020 11:04 AM

**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com); Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** [shijie@alanutd.com](mailto:shijie@alanutd.com)

**Subject:** RE: [EXTERNAL] ATTACHED SMT9201T REPAIR ESTIMATE,GIA REPORT FOR  
ARRANGE T.P. SURVEY CLAIMING SLC2487H ON 17-12-2020(HIT N RUN)

Hi Kenny,

Our in-house surveyors are not available until Apr 2021, please choose our panel surveyor firm.

Hi Eric,

Please send SJE list.

Thanks.

AIG Claims Survey

**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>

**Sent:** Tuesday, December 22, 2020 10:57 AM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** [shijie@alanutd.com](mailto:shijie@alanutd.com)

**Subject:** [EXTERNAL] ATTACHED SMT9201T REPAIR ESTIMATE,GIA REPORT FOR ARRANGE T.P. SURVEY CLAIMING SLC2487H ON 17-12-2020(HIT N RUN)

This message is from an external sender; be cautious with links and attachments.

Dear Motor Survey Dept.

Please arrange surveyor (INHOUSE) to survey our client vehicle SMT9201T for t. p. claim your insured vehicle SLC2487H accident on 17-12-2020 ,hit and run case , meant time also attached accident scene photo taken by witness and note on our client w/s glass for your good office to access liability ,thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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